



DVG-5112S
VoIP TA

User's Manual

Version 1.0
(31 Aug 2007)

© 2007 D-Link Corporation. All rights reserved.

Reproduction in any manner whatsoever without the written permission of D-Link Corporation is strictly forbidden.

Trademarks used in this text: *D-Link* and the *D-Link* logo are trademarks of D-Link Corporation/D-Link Systems Inc.; Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. D-Link Corporation disclaims any proprietary interest in trademarks and trade names other than its own.

Warranty: please contact your D-Link Authorized Reseller or the D-Link Branch Office nearest your place of purchase for information about the warranty offered on your D-Link product.

Information in this document is subject to change without notice.

FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

Warnung!

Dies ist ein Produkt der Klasse B. Im Wohnbereich kann dieses Produkt Funkstörungen verursachen. In diesem Fall kann vom Benutzer verlangt werden, angemessene Massnahmen zu ergreifen.

Precaución!

Este es un producto de Clase B. En un entorno doméstico, puede causar interferencias de radio, en cuyo caso, puede requerirse al usuario para que adopte las medidas adecuadas.

Attention!

Ceci est un produit de classe B. Dans un environnement domestique, ce produit pourrait causer des interférences radio, auquel cas l'utilisateur devrait prendre les mesures adéquates.

Attenzione!

Il presente prodotto appartiene alla classe B. Se utilizzato in ambiente domestico il prodotto può causare interferenze radio, nel cui caso è possibile che l'utente debba assumere provvedimenti adeguati.

Contents

1. Introduction.....	4
1-1 Product Overview.....	4
1-2 Hardware Connections and Description	5
2. Installation and Applications	7
2-1 Network Interface	7
3. Setting a DVG-5112S with WEB Browser	10
3-1 Current Status	11
3-2 RTP Packet Summary.....	11
3-3 System Information	12
3-4 WAN	13
3-5 LAN	17
3-6 SIP	18
3-7 SIP Advanced.....	21
3-8 Phone Book.....	24
3-9 Caller ID	25
3-10 Hot Line.....	25
3-11 Calling Features	26
3-12 Virtual Server	27
3-13 DMZ	27
3-14 NAT Traversal	28
3-15 DDNS	29
3-16 FAX Settings	31
3-17 Codec Settings.....	32
3-18 Line Settings	33
3-19 Digit Map	35
3-20 Port Filtering.....	38
3-21 IP Filtering	38
3-22 DTMF & Pulse.....	39
3-23 CPT/Cadence Settings	40
3-24 Provision Settings	41
3-25 Caller Filter.....	42
3-26 CDR Settings	42
3-27 SNMP	43
3-28 Ping Test	43
3-29 STUN Inquiry.....	43
3-30 NTP (Network Time Protocol)	44
3-31 Language	44
3-32 Login Account.....	44
3-33 Backup/Restore	45
3-34 System Operations	46
3-35 Software Upgrade	46
3-36 Logout	47
4. Setting the DVG-5112S through IVR	48
4-1 IVR (Interactive Voice Response).....	48
4-2 IP Configuration Settings—Setting IP Configuration of WAN Port	50
Appendix.....	53
Product Features List.....	53

1. Introduction

1-1 Product Overview

The DVG-5112S VoIP Gateway carries both voice and facsimile over the IP network. It uses the industry standard SIP call control protocol so as to be compatible with free registration services or VoIP service providers' systems. As a standard user agent, it is compatible with all common Soft Switches and SIP proxy servers. While running optional server software, the gateway can be configured to establish a private VoIP network over the Internet without a third-party SIP Proxy Server.

The gateway can be seamlessly integrated into an existing network by connecting to a phone set and fax machine. With only a broadband connection such as an ADSL bridge/router, a Cable Modem or a leased-line router, the gateway allows you to use voice and fax services over IP in order to reduce the cost of all long distance calls.

DDNS support makes the gateway reachable via its domain name where an ISP dynamically assigns an IP address. By enabling the CDR function, administrators are allowed to log-in and view all call records, for example call duration, time and date of calls, and latency.

The gateway can be assigned a fixed IP address or it can have one dynamically assigned by DHCP over PPPoE. It adopts either the G.711, G.726, G.729A or G.723.1 voice compression format to save network bandwidth while providing real-time, toll quality voice transmission and reception.

1-2 Hardware Connections and Description

Front Panel



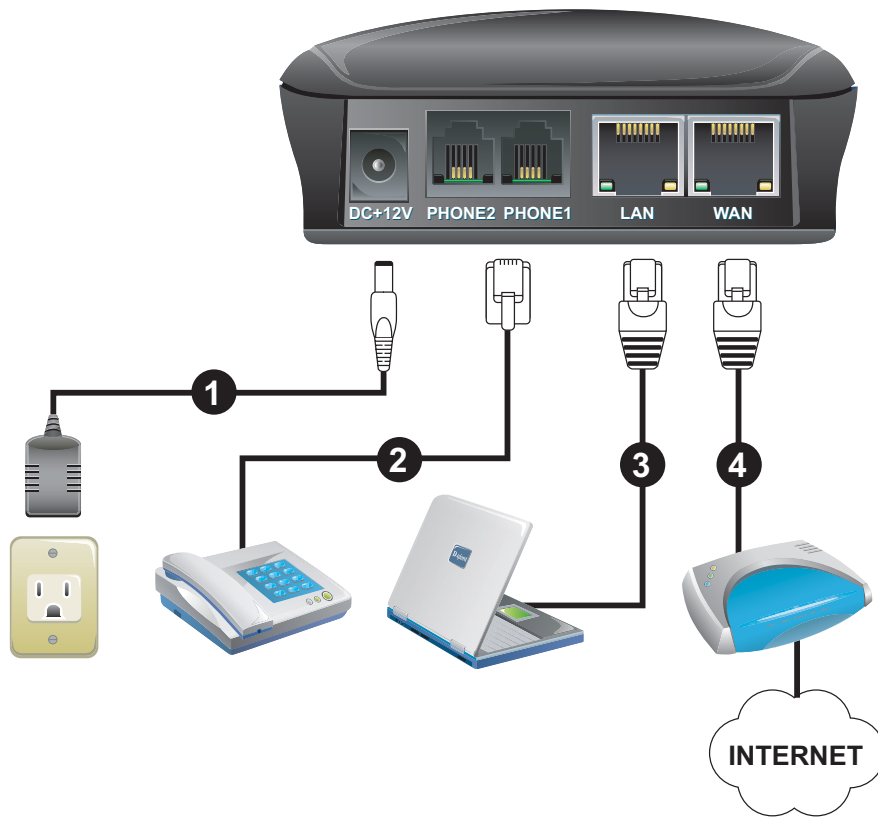
- Power/Alarm Indicator: Green light indicates a normal power supply. Red light indicates when performing a self-test/booting up or the DVG-5112S's abnormal operation.
- VoIP Indicator: Blinking green light indicates normal operation. It will light on green when DVG-5112S is registered with the service provider.
- Phone1/Phone2 Indicator: Phone LED should be in orange while Phone in use.

Note: When starting up DVG-5112S, the Alarm and VoIP will light up. After about 40 seconds, the VoIP indicator will blink in green. If the Alarm indicator continues to blink, it means DVG-5112S is currently communicating with ISP and has yet to obtain an IP address or fail to register to VoIP Service Provider.

Left Side



- RST: Use to Restore to factory default: (IP address, Administrator's Name and Password)
 - (1) Disconnect the power plug.
 - (2) Press and hold the reset button for 6 seconds.
 - (3) Reconnect the power plug while pressing down on the reset button.
 - (4) Release the reset button after 6 seconds. Factory settings will be restored.



1. DC+12V: Connect to the bundled power adaptor. Plug power adapter to a proper power source.
2. Phone: Connect to your analog telephone. These are FXS (Foreign Exchange Station) ports.
3. LAN: Connect to a PC for later DVG-5112S configuration.
4. WAN: Connect to your broadband device with RJ-45 cable.

2. Installation and Applications

The network interface is divided into three basic modes as described below:

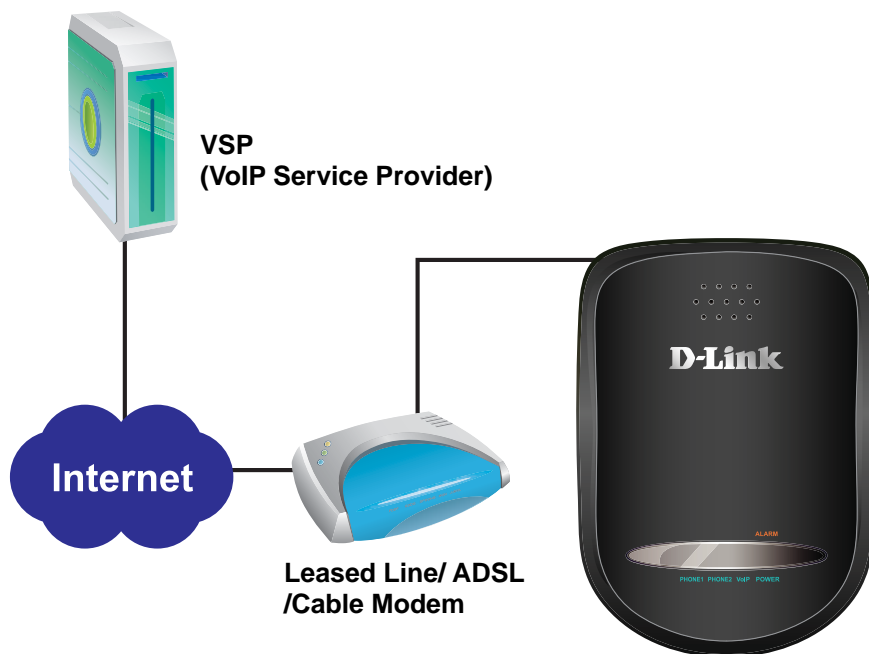
- DVG-5112S can be assigned with a Public IP Address
- DVG-5112S can be built under the existing NAT
- DVG-5112S can be assigned with a Public IP address and serves as a Bridge device

2-1 Network Interface

DVG-5112S Assigned with a Public IP Address

DVG-5112S will have a Public IP address for Internet connection regardless of whether it is a static IP address, DHCP (using a Cable Modem), or PPPoE (Dialup / ADSL).

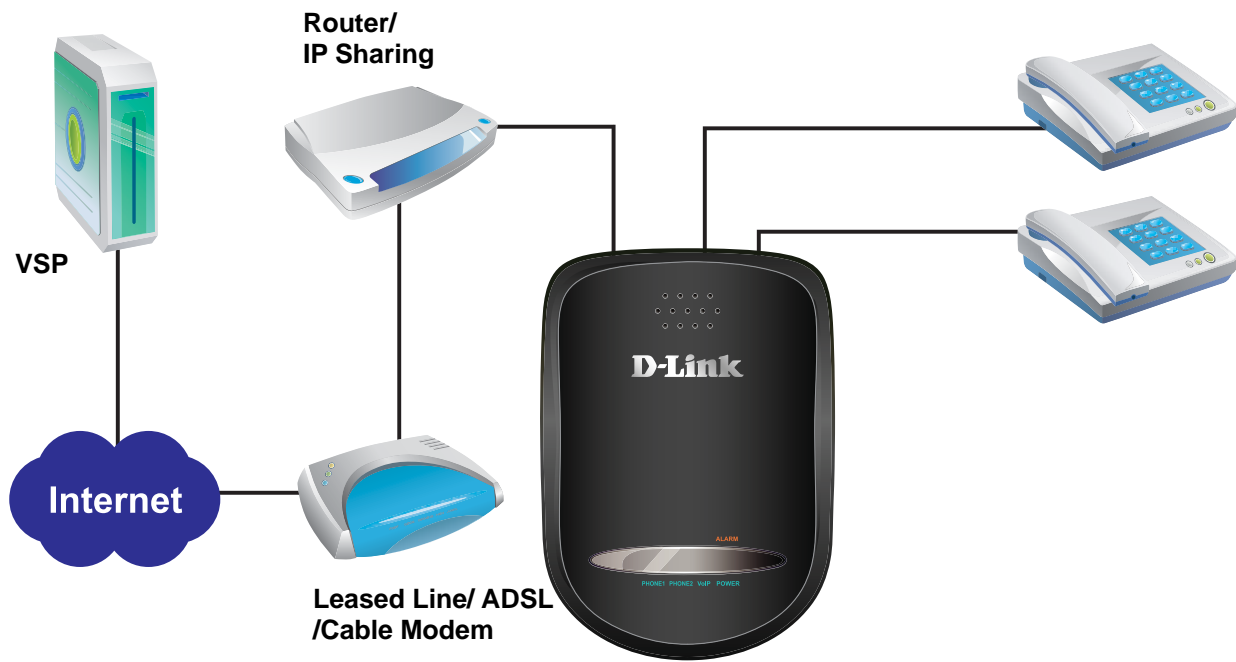
DVG-5112S IP Settings	Need to be set up as static IP, DHCP, or PPPoE	
NAT/STUN Settings	Unnecessary (Disabled)	
DDNS Settings	Unnecessary (Disabled)	



DVG-5112S in a NAT network

Under this mode, the gateway uses a virtual IP address and the IP sharing function of other systems to connect to the Internet.

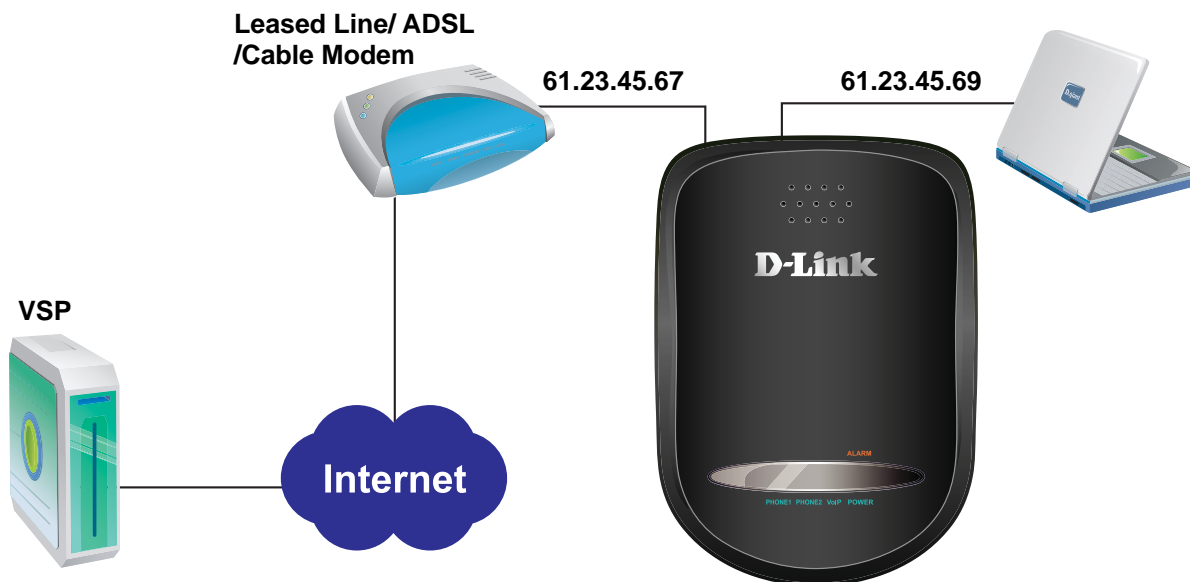
LAN IP address for IP sharing	Please avoid IP addresses in the following range: 192.168.8.1-192.168.8.254 (You may need to change the settings of IP sharing or change SIP series gateway LAN Port IP addressing)	
DVG-5112S IP Settings	Set as static IP address, and assign the LAN IP address of the IP sharing to the Default Gateway.	
NAT /STUN Settings <i>(Please refer to page 14 for information on using NAT.)</i>	Enable	If the WAN of the IP sharing device has a static IP address, then the NAT IP address is set as the Public IP address for IP sharing. If the WAN of the IP sharing device uses a dynamic IP address, then the gateway has to comply with the DDNS settings. When using NAT, you must enter the URL (Uniform Resource Locator) that is registered to the DDNS server.
DDNS Settings <i>(Please refer to page 14 for information on DDNS settings.)</i>	The WAN of the IP sharing device has a static IP address.	Disabled
	The WAN of the IP sharing device has a dynamic IP address.	Enabled: enter the registered URL (Uniform Resource Locator) into the network settings under NAT



DVG-5112S assigned with a Public IP Address and serving as a Bridge

DVG-5112S will have a public IP address regardless of whether it is a static IP application, DHCP (using a Cable Modem), or PPPoE (to connect to your ADSL account), which can then use the functions of built-in IP sharing to allow other PCs to be on-line at the same time.

DVG-5112S IP Settings	Need to be set up as static IP, DHCP, or PPPoE	
NAT/STUN Settings	Unnecessary (Disabled)	
DDNS Settings	Unnecessary (Disabled)	
PC IP Address Settings <i>(for IP sharing through the gateway)</i>	PCs should use a static IP address in the following range : 192.168.8.1-192.168.8.253 Subnet Mask : 255.255.255.0 Default Gateway : 192.168.8.254	



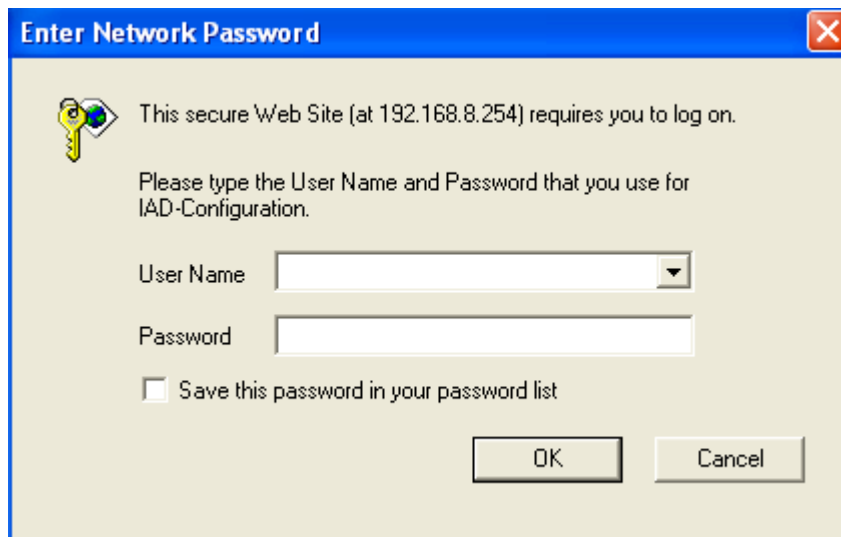
3. Setting a DVG-5112S with WEB Browser

DVG-5112S allows users to configure its settings using a web interface (Web UI). You can access the Configuration Menu by opening a web-browser (e.g., Internet Explorer or Netscape Navigator) and entering the factory default LAN IP address: 192.168.8.254. The IP address of the Web UI is same as the default LAN IP noted elsewhere in this user's manual.

You can also use an ordinary telephone, connect it to the gateway, and dial "101" to inquire about the current WAN Port IP address and then use the WAN port to log-in.

Instructions

- Open a Web-Browser (e.g., Explorer, Navigator, Opera, Firefox).
- Enter the LAN port IP address. The default LAN port IP address is: 192.168.8.254.
- The log-in screen below will appear after you connect. (The factory default settings for **Login ID** and **Password** are blank (i.e., no login ID, no password).)



DVG-5112S does not allow multiple people to configure the gateway simultaneously. Please remember to logout or restart the system if you are not using the web configuration function.

3-1 Current Status

Refresh Time [2 - 30 s]

Port Status							
No	Type	Extension Number	Line Status	Calls	Dialed Number	Proxy Register	UPnP on RTP
1	FXS	701	Idle	0		Disabled	

Server Registration Status	
DDNS Registration Disabled (3 days 22:45:39)	
Phone Book Manager Registration Disabled (3 days 22:45:39)	
STUN Registration Disabled (3 days 22:45:39)	
UPnP Negotiation Disabled (3 days 22:45:39)	

- **Refresh Time:** Set the time to update Port Status and Server Registration Status.
- **Port Status:** It includes if each port registers to Proxy successfully, the lasted dialed number, how many calls each port had since DVG-5112S is start, etc.
- **Server Registration Status:** It shows the registration status of DDNS, Phone Book Manager, STUN and UPnP.

3-2 RTP Packet Summary

Display the information of the final call. Press **Refresh** button to get the latest RTP Packet Summary.

Line 1	G.711 u-law 64kbps	Packet Sent	0	Packet Received	0	Packet Lost	0
The last packet's source IP				The last packet's source Port		0	

3-3 System Information

WAN Port Information: It shows IP address, subnet mask, default gateway and DNS server. If you use PPPoE to obtain IP, you can know if the IP is obtained through this. If IP address, subnet mask, default gateway is blank, it means that DVG-5112S does not obtain IP.

LAN Port Information: It shows LAN port IP, subnet mask, and the status of DHCP server.

Hardware: It shows the hardware platform.

WAN Port Information	
Factory Default MAC Address	00 0C 2A 05 B3 82
Net Link	Disconnected
IP Address	192.168.1.2
Subnet Mask	255.255.255.0
Default Gateway	192.168.1.254
DNS	168.95.1.1
LAN Port Information	
MAC Address	00 0C 2A 05 B3 83
IP Address	192.168.8.254
Subnet Mask	255.255.255.0
DHCP Server	
DHCP Server	Enabled
IP Pool Range	192.168.8.1 - 192.168.8.250
Lease Time	1 hour(s)
DNS	168.95.1.1
Hardware	

3-4 WAN

WAN Configuration includes the method of obtaining IP, the setting of DNS (Domain Name Server), etc.

WAN		
Current WAN IP Address 192.168.1.2		
DHCP <input checked="" type="radio"/>	Hostname	<input type="text"/>
Static IP <input type="radio"/>	IP address	192.168.1.2
	Subnet mask	255.255.255.0
	Default Gateway IP	192.168.1.254
PPPoE <input type="radio"/>	PPPoE Account	<input type="text"/>
	PPPoE Password	<input type="text"/>
	Confirm Password	<input type="text"/>
PPTP <input type="radio"/>	IP address	<input type="text"/>
	Subnet mask	<input type="text"/>
	Default Gateway IP	<input type="text"/> (Optional)
	PPTP Server	<input type="text"/>
	PPTP ID	<input type="text"/>
BigPond Cable <input type="radio"/>	PPTP Password	<input type="text"/>
	Confirm Password	<input type="text"/>
	User Name	<input type="text"/>
	BigPond Cable Password	<input type="text"/>
	Confirm Password	<input type="text"/>
	Login Server	<input type="text"/>
Domain Name Server Assignment <input checked="" type="radio"/> Auto <input type="radio"/> Manual		
Domain Name Server (Primary) IP		168.95.1.1
		Domain Name Server (Secondary) IP <input type="text"/>
WAN QoS		
<input type="checkbox"/> QoS	Downstream Bandwidth	64 kbps
	Upstream Bandwidth	64 kbps
ToS / DiffServ Settings		
ToS IP Precedence <input checked="" type="radio"/>	Signaling Precedence	3 (Flash)
	Voice Data Precedence	5 (CRITIC / ECP)
DiffServ (DSCP) <input type="radio"/>	Signaling Value	26 (Assured Forwarding Class 3 - Low Drop Precedence, AF31)
	Voice Data Value	46 (Expedited Forwarding, EF)
Factory Default MAC Address		000C2A05B382 <input type="button" value="Restore"/>
Your MAC Address		00055D050012 <input type="button" value="Clone"/>
Current MAC Address <input type="text"/>		
VLAN		
Enable VLAN Tagging <input type="checkbox"/>		
	VLAN ID [1 - 4094]	Priority [0 - 7]
Voice Traffic	3	7
<input type="button" value="Accept"/> <input type="button" value="Reset"/> <input type="button" value="Default"/>		
All settings will take effect only after Gateway is restarted. Please save all settings before restart the system.		

- **Current WAN IP Address:** The IP address of the WAN port.

IP Configuration

There are five methods of obtaining a WAN port IP address:

1. Static IP
2. DHCP, which means a Dynamic IP (Cable Modem)
3. PPPoE (dial-up ADSL)
4. PPTP
5. BigPond (for Australia only)

Methods for using DHCP and PPPoE for obtaining an IP address may vary. If you are not familiar with creating a network connection, please contact your local ISP.

Setting Dynamic IP (DHCP)



Click "DHCP" to obtain a Dynamic IP address, and then click the "Accept" button at the bottom of the screen. Saving the settings: Click System Operation to select "Save Settings", "Restart", and then click the "Accept" button. Wait for about 40 seconds, and the system will obtain the required IP value from the DHCP Server.

NOTE: After the system has obtained a new IP address, if you are using a WAN port to enter the Web Configuration Screen, the new IP address has to be used. The same principle applies to the next two settings.

Setting Static IP

Static IP <input checked="" type="radio"/>	IP address	192.168.1.2
	Subnet mask	255.255.255.0
	Default Gateway IP	192.168.1.254

Select "Static IP" and enter the IP address, Subnet Mask and Default Gateway values. Then click the "Accept" button at the bottom of the screen. Save the settings, and then restart the system. Wait for about 40 seconds for the system to restart.

ADSL PPPoE Settings

PPPoE <input checked="" type="radio"/>	PPPoE Account	<input type="text"/>
	PPPoE Password	<input type="text"/>
	Confirm Password	<input type="text"/>

Select "PPPoE" and enter the Account Number, Password and Reenter Password to confirm. Then click the "Accept" button at the bottom of the screen. Save the settings, and then restart the system. The system will take about 49 seconds to restart.

PPTP

PPTP <input checked="" type="radio"/>	IP address	<input type="text"/>
	Subnet mask	<input type="text"/>
	PPTP Server	<input type="text"/>
	PPTP ID	<input type="text"/>
	PPTP Password	<input type="text"/>
	Confirm Password	<input type="text"/>

Select "PPTP" and enter the IP Address, Subnet mask, PPTP Server, PPTP ID and Password. Then click the "Accept" button at the bottom of the screen.

BigPond (for Australia only)

BigPond Cable <input checked="" type="radio"/>	User Name	<input type="text"/>
	BigPond Cable Password	<input type="text"/>
	Confirm Password	<input type="text"/>
	Login Server	<input type="text"/>

Click "BigPond Cable" and enter the User Name and Password. Then click the "Accept" button at the bottom of the screen.

(DNS) Settings

Domain Name Server Assignment	<input checked="" type="radio"/> Auto <input type="radio"/> Manual		
Domain Name Server (Primary) IP	<input type="text" value="168.95.1.1"/>	Domain Name Server (Secondary) IP	<input type="text"/>

Domain Name Server (DNS): While a gateway is accessing another gateway or a computer with a hostname, it will look up the IP address from the DNS provided by your ISP. Normally, the ISP assigns DNS information while negotiating with PPPoE or DHCP. If the DNS is not assigned automatically or the WAN port is assigned a static IP address, the DNS settings must be assigned manually.

Auto: the gateway learns primary and secondary addresses from the ISP's DHCP server or PPPoE server.

Manual: enter the primary and secondary addresses manually. Please be sure that the IP addresses are correct otherwise the gateway will not be able to access hosts using hostnames instead of IPs.

VLAN

VLAN		
Enable VLAN Tagging <input type="checkbox"/>		
	VLAN ID [1 - 4094]	Priority [0 - 7]
Voice Traffic	<input type="text" value="3"/>	<input type="text" value="7"/>

- **Enable VLAN Tagging:** this tags the packets for VLAN Router or Switch identifying.
- **VLAN ID:** enter a uniquely user-defined ID to each packet.
- **Priority:** enter the proprietary.

WAN QoS

WAN QoS		
<input type="checkbox"/> QoS	Downstream Bandwidth	<input type="text" value="Full"/>
	Upstream Bandwidth	<input type="text" value="Full"/>
ToS / DiffServ Settings		
ToS IP Precedence <input checked="" type="radio"/>	Signaling	<input type="text" value="3 (Flash)"/>
	Voice Data	<input type="text" value="5 (CRITIC / ECP)"/>
DiffServ (DSCP) <input type="radio"/>	Signaling Value	<input type="text" value="26 (Assured Forwarding Class 3 - Low Drop Precedence, AF31)"/>
	Voice Data Value	<input type="text" value="46 (Expedited Forwarding, EF)"/>

- **QoS** (Quality of Service): Sets true bandwidth of your Internet connection to ensure sound quality during transmission. (When this function is enabled, voice packets have the highest priority to ensure telecommunication quality while less bandwidth is assigned for data transmission.) Some models of the VoIP gateway without this function will adjust bandwidth automatically.
- **ToS/DiffServ** (Type of Service/DSCP): Voice packets have the highest priority to ensure telecommunication quality; the larger the value you set, the higher the priority.

 **NOTE:** Please contact your ISP when you configure these values.

Clone MAC

Factory Default MAC Address	<input type="text" value="00AABBCCDD00"/>	<input type="button" value="Restore"/>
Your MAC Address	<input type="text" value="000C295FC915"/>	<input type="button" value="Clone"/>
Current MAC Address	<input type="text"/>	

Some Internet Service Providers (ISPs) assign bandwidth via MAC (Media Access Control) addresses. You can click the "Clone" button to type in a MAC address which will be recognized by your ISP. It is only necessary to fill in the field if it is required by your ISP.

The "Your MAC Address" field will be blank as you log-in via the WAN port.

3-5 LAN

LAN interface mode	
<input checked="" type="radio"/> Router <input type="radio"/> Bridge	
LAN	
LAN IP / LAN default Gateway	192.168.8.254
Subnet mask	255.255.255.0
DHCP Server	
Enable DHCP Server	<input checked="" type="checkbox"/>
IP Pool Starting Address	192.168.8.1
IP Pool Ending Address	192.168.8.250
IP Pool Uses Other Default Gw	<input type="checkbox"/>
IP Pool Default Gateway	192.168.8.254
IP Pool Subnet mask	255.255.255.0
Lease Time [1 - 9999 hours]	1
Domain Name Server Assignment	<input checked="" type="radio"/> Auto <input type="radio"/> Manual
Domain Name Server (Primary) IP	
Domain Name Server (Secondary) IP	

LAN IP/Subnet mask

LAN IP / LAN default Gateway	192.168.8.254
Subnet mask	255.255.255.0

Gateway LAN Port IP address and subnet mask settings.

DHCP Server	
Enable DHCP Server	<input checked="" type="checkbox"/>
IP Pool Starting Address	192.168.8.1
IP Pool Ending Address	192.168.8.250
IP Pool Uses Other Default Gw	<input type="checkbox"/>
IP Pool Default Gateway	192.168.8.254
IP Pool Subnet mask	255.255.255.0
Lease Time [1 - 9999 hours]	1
Domain Name Server Assignment	<input checked="" type="radio"/> Auto <input type="radio"/> Manual
Domain Name Server (Primary) IP	
Domain Name Server (Secondary) IP	

- **Enable DHCP Server:** Enable or Disable DHCP server service of the gateway.
- **IP Pool Starting Address:** The first IP address to be assigned to DHCP clients.
- **IP Pool Ending Address:** The last IP address to be assigned to DHCP clients.
- **IP Pool Uses Other Default Gw:** Tick the check box to give DHCP client the other default gateway.
- **IP Pool Default Gateway:** Assign the default gateway and subnet mask to DHCP client.
- **IP Pool Subnet mask:** Assign the default gateway and subnet mask to DHCP client.
- **Lease Time:** The valid period of an assigned IP address.
- **Domain Name Server Assignment:** The DNS information to be assigned to DHCP clients.
Auto: the gateway learns primary and secondary addresses from the ISP's DHCP server or PPPoE server.
Manual: enter the primary and secondary addresses manually. Please be sure that the IP addresses are correct otherwise the gateway will not be able to access hosts using hostnames instead of IPs.

3-6 SIP

Line	Type	Number	Register	Invite with ID / Account	User ID / Account	Password and Confirm Password
1	FXS	701 Auto	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/> <input type="text"/>

Assuming that your registered ID and password are individual, the settings should be as above.

- **Number:** VoIP phone number
- **Register:** Register to proxy if selected.
- **Invite with ID / Account:** The DVG-5112S can be invited to a VoIP trunk gateway without registering to a proxy. Please contact your VoIP service provider.
- **User ID/Account:** VoIP account Authentication ID or account name
- **Password:** password for VoIP account authentication

As there are various Proxy Server providers, the gateway has been designed to be compatible with as many SIP VoIP networks as possible using RFC standards. If any kind of registration problem occurs, please consult your VoIP service provider.



NOTE: When you register with a Proxy Server, dialing principles may vary with different Proxy Servers. Please consult your VoIP service provider for details.

DNS SRV Settings

Use DNS SRV	<input type="checkbox"/>
DNS SRV Auto Prefix	<input checked="" type="checkbox"/>
Proxy Fallback Interval [0 - 10800 s]	1800

- **Use DNS SRV:** The gateway asks for the related IP address of SIP Server from the records of DNS SRV. DNS SRV uses several servers for a single domain for SIP proxy, to move services from host to host and design some hosts as primary servers (the highest priority) for a service and others as backups. If the primary server is not reachable, the gateway will go for backup server, and so forth...
- **DNS SRV Auto Prefix:** This option tells the gateway to send packet with service type when using DNS SRV.
- **Proxy Fallback Interval:** Set the preferred Proxy Fallback Interval. After the time expires, the gateway gets back for registration with the primary server.

Enable Support of SIP Proxy Server / Soft Switch

<input type="checkbox"/> Enable Support of SIP Proxy Server / Soft Switch			
<input checked="" type="checkbox"/> Enable SIP Proxy 1			
Proxy Server IP / Domain	<input type="text" value="192.168.1.1"/>	Proxy Server Port [1 - 65535]	<input type="text" value="5060"/>
Proxy Server Realm	<input type="text"/>	TTL (Registration interval) [10 - 7200 s]	<input type="text" value="600"/>
SIP Domain	<input type="text"/>	Use Domain to Register	<input type="checkbox"/>
<input type="checkbox"/> Enable SIP Proxy 2			
Proxy Server IP / Domain	<input type="text" value="192.168.1.1"/>	Proxy Server Port [1 - 65535]	<input type="text" value="5060"/>
Proxy Server Realm	<input type="text"/>	TTL (Registration interval) [10 - 7200 s]	<input type="text" value="600"/>
SIP Domain	<input type="text"/>	Use Domain to Register	<input type="checkbox"/>

- **Enable Support of SIP Proxy Server / Soft Switch:** Enable the functions to inter-work with Proxy Server / Soft Switch. When SIP Proxy 1 and 2 are enabled, the system will register to SIP Proxy 2 after all lines have failed to register to SIP Proxy 1. SIP Proxy 2 is a backup system.
- **Proxy Server IP/Domain:** Enter the Proxy Server IP address or URL (Uniform Resource Locator). You can set three redundant Proxy IPs separated by semicolons.
Example: 61.123.231.1;12.34.56.78;proxy.sip.sip
- **Proxy Server Port:** Enter the Proxy Server **listen** port number. (The default value is 5060)
- **Proxy Server Realm:** This variable is used for gateway SIP account authentication in a SIP server. In most cases, the gateway can automatically detect your SIP server realm. So you can leave this option blank. However, if your SIP server requires you to use a specific realm you can manually enter it here. **If you fail to make a call, please contact your VoIP service provider.**
- **TTL (Registration interval) [10-7200 s]:** Enter the desired time interval at which the gateway will report to your Proxy Server.
- **SIP Domain/Use Domain to Register:** Enter the correct SIP domain to avoid registration failure (it is not necessary to set this with some Proxy Servers). If you enable "Uses Domain to Register" the VoIP gateway will register to the proxy with the domain name you filed. Otherwise the VoIP Gateway will register to a Proxy with the IP it resolves. **If you fail to make a call, please contact your VoIP service provider.**

Outbound Proxy

Outbound Proxy Support	<input type="checkbox"/>
Outbound Proxy IP / Domain	<input type="text"/>
Outbound Proxy Port [1 - 65535]	5060

- All Call through OutBound Proxy** : An outbound proxy server handles SIP call signaling as a standard SIP proxy server would. Further, it receives and transmits phone conversation traffic (media) between two communication parties. This option tells the gateway to send and receive all SIP packets to the destined outbound proxy server rather than the remote gateway. This helps VoIP calls to pass through any NAT protected network without additional settings or techniques. Please make sure your VoIP service provider supports outbound proxy services before you enable it.

E.164

International Call Prefix Digit	<input type="text"/>
Country Code	(Other) <input type="text"/>
Long Distance Call Prefix Digit	<input type="text"/>
Area Code	<input type="text"/>

- International Call Prefix Digit**: Enter the International call prefix.
- Country Code**: Users please select the desired country code.
- Long Distance Call Prefix Digit**: The long-distance prefix digit for making a long-distance call.
- Area Code**: Please enter the area code.
- E.164 Numbering**: This variable invites the proxy to follow the E.164 rule, but it depends on the proxy. If you fail to make a call, please contact your ITSP.



NOTE: All settings in this section are specific to your VoIP network. Please ask your VoIP service provider whether or not they require these settings.

3-7 SIP Advanced

Listen Port UDP [1 - 65535]	<input type="text" value="5060"/>	RTP Starting Port UDP [1 - 65500]	<input type="text" value="9000"/>
-----------------------------	-----------------------------------	-----------------------------------	-----------------------------------

- **Listen Port UDP:** It is not necessary to change the protocol of the communication port used by the gateway, unless it conflicts with ports used by another device in your network.
- **RTP Starting Port UDP:** The initial value of the port number for transmitting voice data among gateway(s). Each line requires 2 ports. For the DVG-5112S gateway 4 UDP ports are required. It is not necessary to change the setting, unless it conflicts with ports used by another network device. **For example**, if the starting port is 9000, then Line 1 is using ports 9000 and 9001, and Line 2 is using ports 9002 and 9003.

Session Timer

Session Timer	
Session Expiration [0=disable, 10 - 1800 s]	<input type="text" value="0"/>
Session Refresh Request	<input checked="" type="radio"/> UPDATE <input type="radio"/> re-INVITE
Session Refresher	<input checked="" type="radio"/> UAS <input type="radio"/> UAC

- **Session Expiration:** This variable is used to avoid billing for abnormally dropped calls due to Internet problems. The default is disabled.
- **Session Refresh Request:** Used to resend UPDATE or re-INVITE requests to the Server.
- **Session Refresher:** Selects which user agent is the session refresher. UAS (User Agent Server) is an originator, and UAC (User Agent Client) is a replier.

SIP Message Timeout Adjustment

SIP Timeout Adjustment	
SIP Message Resend Timer Base [s]	<input type="text" value="0.5"/>
Max. Response Time for Invite [1 - 32]	<input type="text" value="8"/>

- **SIP Message Resend Timer Base:** SIP packet will resend if response did not arrive in the base time set in this column. It will send again at "base time" * 2, and send again at "base time" *2 *2. The maximum resend time is four seconds. Resend will stop and restart when the total resend time has reached 20 seconds.
- **Max. Response Time for Invite:** If the destination does not reply in the set time, the call is failed.

SIP Proxy Server / Soft Switch Settings

SIP Proxy Server / Soft Switch Settings	
VoIP failure announcement	<input type="checkbox"/>
Bind Proxy Interval for NAT [0 - 180 s]	<input type="text" value="0"/>
Initial Unregister	<input type="checkbox"/>
Support Message Waiting Indication (MWI)	<input type="checkbox"/>
MWI Subscribe Interval [0=disable, 60 - 86400 s]	<input type="text" value="7200"/>

- **VoIP failure announcement:** As soon as the registration to proxy server is failed, the gateway will drive IVR system to play out failure announcements for the caller.
- **Bind Proxy Interval for NAT:** This function is able to keep the binding that exists when the VoIP gateway is behind a NAT and SIP Proxy is not able to keep the binding.
- **Initial Unregister:** After rebooting, the gateway is initially unregistered and then it will perform a general register process.
- **Support Message Waiting Indication:** The system will play a tone to remind users that there are messages in the SIP Server.
- **MWI Subscribe Interval:** The subscribe interval is for the gateway check of the voice mail.

Supplementary Features

Supplementary Features	
Anonymous Caller ID (CLIR)	<input type="checkbox"/>
VoIP Call Out Notification	<input type="checkbox"/>
Enable Built-in Call Hold Music	<input checked="" type="checkbox"/>
Enable P-Asserted	<input type="checkbox"/>
Privacy Type	<input type="text" value="id"/>
Invite URL need 'user=phone'	<input checked="" type="checkbox"/>
Reliability of Provisional Responses	<input type="checkbox"/>
Compact Form	<input type="checkbox"/>
SIP Caller ID Obtaining	<input type="text" value="Remote-Party-Id Display Name"/>
Put Caller ID In URI	<input type="checkbox"/>
INVITE With Remote-Party-ID Header	<input type="checkbox"/>
Support URI Percent-Encoding (RFC 3986)	<input type="checkbox"/>
Enable SIP 'Allow' Header	<input checked="" type="checkbox"/>

- **Anonymous Caller ID (CLIR):** When enabled, anyone receiving a call from you will not display your number if they have caller ID.



NOTE: If you register the gateway to a Proxy and you check this option, you may be unable to make a call. This is due to the fact that the VoIP gateway doesn't send the number for authorization.

- **VoIP Calling Notification:** The gateway will play a tone to notify that the call is via VoIP.
- **Enable Built-in Call Hold Music:** The default setting is that when receiving a call hold request, the gateway will play music on hold. Untick the check box to disable this function while necessary.
- **Enable P-Assert:** This variable is for caller ID protection.
- **Privacy Type:** Privacy type is used to disguise the caller ID when queried via an ITSP/Third-Party Assertion.
- **Invite URL need 'user=phone':** There is 'user=phone' in invite packet.
- **Reliability of Provisional Responses:** Provide information on the progress of the request processing if selected.
- **Compact Form:** It decreases the size of SIP header if selected.
- **SIP CallerId Obtaining:** Defines from which part of the SIP packet will the gateway obtain caller ID. There are several places where you can put your caller ID.
Remote-Party-Id Display Name: It is locate at SIP→Remote-Party-ID→Before [<sip:]
Remote-Party-Id User Name: It is locate at SIP → Remote-Party-ID → After [<sip:], Before [@]
From-Header Display Name: The standard way is in SIP → Message Header → From → SIP Display info.
- **Put Caller ID In URI:** There is caller ID in URI if selected.
- **INVITE With Remote-Party-ID Header:** There is Remote-Party-ID in the header if selected.
- **Support URI Percent-Encoding(RFC 3986):** It follows RFC 3986 to encode/decode the letters of the basic Latin alphabet, digits, and a few special characters.
- **Enable SIP 'Allow' Header:** The system will put 'Allow' in the sip header if selected.

3-8 Phone Book

Using Phone Book Manager

Register to Phone Book Manager	<input type="checkbox"/>	VoIP failure announcement	<input type="checkbox"/>
Gateway Name for Phone Book Manager	<input type="text"/>		
Phone Book Manager Login Password	<input type="text"/>	Confirm Password	<input type="text"/>
Phone Book Manager IP/Domain	<input type="text" value="192.168.1.1"/>	Phone Book Manager Server Listen Port [1 - 65535]	<input type="text" value="1690"/>

- **Register to Phone Book Manager:** To register to the Phone Book Manager.
- **VoIP failure announcement:** As soon as the registration to proxy server is failed, the gateway will drive IVR system to play out failure announcements for the caller.
- **Gateway Name for Phone Book Manager:** The alias registered with the Phone Book Manager.
- **Phone Book Manager IP/Domain:** Enter the IP address for the Phone Book Manager. (This variable also supports URL (Uniform Resource Locator).)
- **Phone Book Manager Login Password:** Enter the registered password. If this system is serving as the Phone Book Manager, the set password is also the password used for registering other gateway systems.

Using Phone Book

DVG-5112S can set up and store 100 phone numbers to a phone book. If there is no Phone Books Manager exiting in private network, all DVG-5112Ss in a group have to set up each gateway's number one by one to communicate with each other.

#	Gateway Name	Gateway Number	IP / Domain Name	Port
1				5060
2				5060
3				5060
4				5060
5				5060

- **Gateway Name:** Enter another gateway's code or an easy-to-remember name.
- **Gateway Number:** Enter the desired number of another gateway.
- **IP / Domain Name:** Enter the IP address or URL (Uniform Resource Locator) of another gateway.
- **Port:** Enter another gateway's listen port setting.

3-9 Caller ID

FXS Caller ID Generation	<input checked="" type="radio"/> Disable	<input type="radio"/> DTMF	<input type="radio"/> FSK
FSK Caller ID Type	<input checked="" type="radio"/> Bellcore	<input type="radio"/> ETSI	

- **FXS Caller ID Generation:** Select this option to enable the caller ID display function on FXS ports. When enabled, the caller's phone number will be displayed on your phone set when the call comes through. FSK is preferred in some countries.
- **FSK Caller ID Type:** Bellcore is used in Australia caller ID standards.


3-10 Hot Line

Line	Enable	Type	Hot Line	Hot Line No.	Warm Line (Hot Line Delay) [0 - 60 s]
1	<input checked="" type="checkbox"/>	FXS	<input type="checkbox"/>	<input type="text"/>	<input type="text" value="0"/>


- **Enable:** Enable a line; if some lines are not used, disable them (Pause Function) to avoid unnecessary waiting when an incoming call is diverting to this line.
- **Hot Line:** When the user picks up the phone, the gateway automatically dials your assigned hotline number. When in hotline mode, other phone numbers cannot be dialed.
- **Hot Line No.:** Enter the hot line number for an automatic dialing function.
- **Warm Line:** When the Warm Line function is in use, user can dial a number. Otherwise the system will divert incoming calls from an outside line to the Hot Line Number after a set wait time.

3-11 Calling Features

Line	Type	Do Not Disturb	Unconditional Forward	Busy Forward	No Answer Forward
Line 1	FXS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> After [10 - 60] 20 s
			<input type="text"/>	<input type="text"/>	<input type="text"/>
Line	Type	Call Hold	Call Transfer	Call Waiting	Three-Way Calling / Service ID
Line 1	FXS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="text"/>

- **Do Not Disturb:** The particular line will only be able to call out when this variable is enabled. All incoming calls will be rejected.
 - **Unconditional Forward:** All incoming calls will be forwarded to the “Forwarding Number” automatically.
 - **Busy Forward:** Forward incoming calls to the “Forwarding Number” when the port is busy.
 - **No Answer Forward:** Forward incoming calls to the “Forwarding Number” after ring timeout expires without answer.
 - **Call Hold:** Enable the call hold feature on the specific FXS port.
-  **NOTE:** Call Hold must be checked for Call Transfer or Call Waiting to be active.
- **Call Transfer:** Enable the call transfer feature of the specific FXS port.
 - **Call Waiting:** Enable the call waiting feature of the specific FXS port.

Calling Feature Instructions:

- **Call Hold:** The call will be put on hold after the FLASH button is pressed on the phone set. The gateway will play hold music (provided by your VoIP network) to the remote end.
 - **Call Transfer:** The call will be put on hold after the FLASH button is pressed on the phone set (the gateway plays hold music to the remote end). Once the call is on hold, the local user can dial out to another number after a dial tone is received. After the handset is replaced on the hook, the call on hold will then be transferred to the new number regardless of the status of the new call. If the wrong number is dialed for the new call, just press the FLASH button to get the on hold call back. Please notice that the PBX between the phone sets and the gateway must support FLASH features in order to use this function. If a phone set is connected directly to the FXS port of the gateway and FLASH functions are not working, please adjust the settings in “Flash Detect Time” under “Line Settings” on page 24.
-  **NOTE:** The availability of the above features also depends on your VoIP network. Please also check with your service provider on these services.

Examples of establishing a Three-Way call:

1. Phone1 dials to Phone2, Phone2 answers the call.
 2. Phone1 presses Flash then calls Phone3 (Phone2 is on hold) and Phone3 answers the call.
 3. Phone1 dials *61 and then presses Flash to start the conference call.
- Or**
4. Phone1 dials to Phone2, Phone2 answers the call.
 5. Phone3 dials to Phone1 (Call Waiting), Phone1 presses Flash to pick up the second call and talk to Phone3.
 6. Phone1 dials *61 and then presses Flash to start the conference call.

3-12 Virtual Server

Virtual server allows you to enable users to access the Internet, FTP and other services from behind your NAT. When remote users are accessing web or FTP servers through WAN-end IP addresses, they will be routed to the server at the internal LAN end as appropriate in accordance with externally required services

Enable Virtual Server <input type="checkbox"/>						
WAN Port Range		TCP / UDP	LAN Host IP Address	Server Port Range (Multi-Port Shift Not Supported)		Remark
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	
0	- 0	Both		0	- 0	

- **WAN Port Range:** Input the port range for the WAN side.
- **TCP/UDP:** Select the communication protocols used by the server, TCP or UDP.
- **LAN Host IP Address:** Enter the IP address that provides various services.
- **Server Port Range:** Input the port used by the LAN host.

3-13 DMZ

DMZ allows the server on the LAN site to be directly exposed to the Internet for accessing data. Either this function or virtual server can be selected for use in accessing external services.

Enable DMZ	<input type="checkbox"/>
DMZ Host IP Address	<input type="text"/>

3-14 NAT Traversal

If your gateway is set up behind an Internet sharing device, you can select either the NAT or STUN protocol.

NAT Public IP <input type="checkbox"/>	NAT IP/Domain	<input type="text"/>
Enable STUN Client <input type="checkbox"/>	STUN Server IP / Domain	<input type="text"/>
	STUN Server Port[1 ~ 65535]	<input type="text" value="3478"/>
Enable UPnP Control Point <input type="checkbox"/>		

- **NAT Public IP:** The IP address used by the gateway should be a private address. Furthermore, users must set Virtual Server Mapping in the Internet sharing device. (For example, a virtual server is usually defined as a Service Port, and all requests to this port will be redirected to this specified server's private IP address).

The default ports of the gateway are listed below:

Listen Port (UDP): 5060

RTP Starting Port (UDP): 9000~9015 (Listen Port used for telephone communication).

Port of Web Access from WAN (TCP): the number you set in this option on the Network Settings page.

- **NAT IP/Domain:** Enter the NAT Server IP address (real public IP address of the Internet sharing device); or enter a true URL (Uniform Resource Locator) when DDNS is used. Please refer to the DDNS settings.



NOTE: If you are setting a public IP in this field, it has to be a static public IP, otherwise VoIP communication may not be established properly. Please contact your ISP to check whether your Internet connection has static public IP addresses.

- **Enable STUN Client:** Using the STUN protocol prevents problems with setting the IP sharing function, but some NATs do not support this protocol.



NOTE: You can use the "Status → STUN Inquiry" page to detect the NAT type of your Internet sharing device. If the NAT type is "Symmetric NAT," then the gateway is not able to traverse the NAT. It is not a flaw of the gateway design, but rather a limitation of the STUN protocol.

- **STUN Server IP/Domain and Port:** Enter the STUN server IP address and Listen Port number. You can set two STUN server IPs separated by a semicolon.
- **Enable UPnP Control Point:** This variable will enable the gateway's IP traffic to pass through an Internet sharing device. This function only works when the Internet sharing device supports UPnP and has it enabled.



NOTE: The "Status → Current Status" page will show the status of UPnP.

3-15 DDNS

These settings are only necessary when the gateway is set up behind an Internet sharing device that uses a dynamic IP address and does not support DDNS.

Register to DDNS

DynDNS DDNS Server	
<input type="radio"/> DynDNS DDNS Server	Default
Server Address	members.dyndns.org
Hostname	dyndns.org
Login ID	
Password	*****
Confirm Password	*****
Behind NAT	<input type="checkbox"/>
Custom	<input type="checkbox"/>

TZO DDNS Server	
<input type="radio"/> TZO DDNS Server	Default
Server Address	rh.tzo.com
Hostname	tzo.com
E-Mail Address	
Key	
Behind NAT	<input type="checkbox"/>


3322 DDNS Server	
<input type="radio"/> 3322 DDNS Server	Default
Server Address	members.3322.org
Hostname	3322.org
Login ID	
Password	*****
Confirm Password	*****
Behind NAT	<input type="checkbox"/>

PeanutHull DDNS Server	
<input type="radio"/> PeanutHull DDNS Server	Default
Server Address	hph008.oray.net
Hostname	vicp.net
Login ID	
Password	*****
Confirm Password	*****

DDNS Server	
<input checked="" type="radio"/> DDNS Server	Default
Server Address	
Hostname	
Login ID	
Password	*****
Confirm Password	*****
Behind NAT	<input type="checkbox"/>

Choose a DDNS Server: The current system allows users to choose either DynDNS · TZO · 3322.org · PeanutHull or a private server. You will need to apply for an account with DynDNS · TZO · 3322.org · PeanutHull or a private server before you type in the following information.

- **Server address:** the IP address or URL (Uniform Resource Locator) of the DDNS Server.
- **Hostname:** the URL of the system (or NAT) – applied from domain name registration providers (e.g. www.dyndns.org).
- **Login ID and Password:** The ID and password used to log-in to the DDNS server.
- **Behind NAT:** Select this only when the system is set up behind a NAT device.

 **NOTE:** If the gateway is set up under NAT, then enter the hostname in the NAT IP/Domain that is the same as the Hostname of the DDNS.

Example:

NAT

NAT Traversal	
NAT Public IP <input checked="" type="checkbox"/>	NAT IP/Domain <input type="text" value="hostname.ddnsserv.com"/>

DDNS

<input checked="" type="checkbox"/> Register to DDNS	
DynDNS DDNS Server Default	
Hostname	<input type="text" value="hostname.ddnsserv.com"/>

3-16 FAX Settings

Fax / Modem Line 1		T.30 Fax
FAX		
T.38	Enable High Quality	<input checked="" type="checkbox"/>
T.30	FAX Codec	G.711 u-law 64kbps
	FAX Jitter Buffer [60 - 1200 ms]	200

- **T.38:** The T.38 protocol is used for better and faster facsimile transmission. So it is recommended to enable this function to gain better fax quality. When this function is enabled, please select UDP or TCP. If you select TCP and some gateways cannot use the fax function, please select UDP instead.
- ◆ **NOTE:** When a fax tone is detected in a call, the gateway will automatically switch from voice mode to fax mode. So fax settings will be temporarily applied to a specific port which detects fax tones, instead of its default voice settings.
- **Enable High Quality:** The system sends the same fax frame twice to get a high quality fax transmission. Enabling this variable increases bandwidth requirements.
- **T.30:** The system uses T.30 as the protocol for fax transmission. The parameter settings are the same as for voice transmission. However, enabling the T.30 protocol will consume more network resources and will affect transmission quality.
- ◆ **NOTE:** When you send fax over an IP network it needs your network to support fax over IP functionality (either T.38 or T.30). Please consult your VoIP service provider for this setting.

3-17 Codec Settings

Preferred Codec Type	G.729 8kbps				
Jitter Buffer [60 - 1200 ms]	120				
Silence Detection / Suppression	<input checked="" type="checkbox"/>	Echo Cancellation			<input checked="" type="checkbox"/>
Codec	<input checked="" type="checkbox"/> G.711 u-law	<input checked="" type="checkbox"/> G.723.1 G.723.1 6.3k	<input checked="" type="checkbox"/> G.726 32K	<input checked="" type="checkbox"/> G.729	<input checked="" type="checkbox"/> G.711 a-law
Packet Interval (ms)	20	30	20	20	20
Approximate Bandwidth Required (kbps)	85.6	20.8	53.6	29.6	85.6

- **Preferred Codec Type:** Since different voice codecs have different compression ratios, the sound quality and occupied bandwidths are also different. It is recommended that you use the default provided (G.723.1) because it occupies less bandwidth and will provide better sound quality.
- **Jitter Buffer:** Adjusts the jitter for receiving packets. If the jitter range is too wide, it will delay voice transmission.
- **Silence Suppression:** If one side of a connection is not speaking, the system will stop sending voice data (packets) to decrease bandwidth usage.
- **Echo Canceling:** Prevents poor telecommunication quality caused by echo interference.
- **Codec:** Choose the codec that you need.
- **Packet Time:** Defines how long the gateway sends a RTP packet or voice packet to the receiving side. The smaller the value, the greater the bandwidth usage, but larger values increase voice delay.
- **Approximate Bandwidth Required:** The bandwidth required varies with codec format and packet time.

3-18 Line Settings

Volume Control									
	Type	Listening Volume (3dB per step)		Speaking Volume (3dB per step)		Tone Volume			
Line 1	FXS	0	All	0	All	5	All		
	Type	Min. FXS Hook Flash Time [50-950 ms]		Flash Time FXS [50-950 ms]		Enable Polarity Reversal		FXS Chip Option 1	
Line 1	FXS	90	All	600	All	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
Ring (Early Media) Time Limit [10 - 600 s]				90					
Enable End of Digit Tone				<input type="checkbox"/>					
Early Media Treatment				<input checked="" type="checkbox"/>					
Loop Current Drop Trigger Time [0=disable, 3 - 30 s]				0					
Loop Current Drop Duration [1 - 5 s]				2					
Enable ROH				<input type="checkbox"/>					
VoIP Centrex Extension Digit Count [0=disable, 1 - 30]				0					
VoIP Centrex Digit									

- **Listening Volume:** Adjusts the earpiece or speaker volume.
- **Speaking Volume:** Adjusts the microphone volume.
- **Tone Volume:** Adds a new option to make tone volume adjustable. This setting will be applied to all tones generated by the gateway including dial tone and busy tone.
- **Min. FXS Hook Flash Time:** It is to set the minimum flash time for FXS detecting.
- **Flash Time:** Used to adjust the detection period for flash signals from a phone set connected to an FXS port. For example, if pressing the HOLD key sometimes disconnects a call, increasing the “Flash Detect Time” should fix this issue.
- **Enable Polarity Reversal:** As a remote site answers calls from this extension the FXS port will reverse polarity.
- **FXS Chip Option 1:** It is to avoid mis-detecting the loop state of a subscriber line or PBX user loop by FXS interface. In some places, the voltage of off-hook makes it mis-detect the idle state and the active state by FXS interface. Untick this variable if it mis-detects the state by FXS interface in your place.
- **Ring (Early Media) Time Limit[10 - 600secs] :** The timeout to cancel a call when no one answers.
- **Enable End of Digit Tone :** The gateway will play a “Beep-Beep” tone to notify that the call is in progress.
- **Early Media Treatment:** If this variable is disabled, the system will send RTP immediately after a connection with a proxy is set up. The default setting is enabled. If communicating with other gateways encounters problems, please disable this function.
- **Loop Current Drop Trigger Time:** It is to set the trigger time for dropping loop current by FXS port. A setting of zero is to disable this function. It is used to avoid the line engaged if FXS port is connected to PBX.
- **Loop Current Drop Duration:** It is to set the drop duration.

- **Enable ROH:** The system will play Receiver Off-Hook tone to notify user of hanging up the phone set.
- **VoIP Centrex Extension Digit Count:** Sets the digit counts of VoIP Centrex Extension.
- **VoIP Centrex Digit:** Enter the digit for VoIP Centrex.

Termination Impedance

Choose the correct impedance in your country or area.

Termination Impedance	
FXS Impedance	Taiwan 600 Ohm

Drop Inactive Call

This is used as a standard to determine whether or not to hang up the phone. The system will hang up the phone automatically to avoid keeping the line engaged if the detected volume is below the Silence Detection Threshold and the time exceeds the Drop Silent Call Timeout.

Drop Inactive Call	
Silence Detection Threshold [0=disable, 1 - 60 dB]	0
Drop Silent Call Timeout [0=disable, 1 - 3600 s]	120

- **Silence Detection Threshold:** The volume below the threshold is used as a standard to determine whether or not to hang up the phone.
- **Drop Silent Call Timeout:** If the detected volume is below the threshold and the time exceeds the silence detection interval, the system will hang up the phone automatically to avoid keeping the line engaged.



NOTE: Please be careful with these settings. Improper values might cause unexpected automatic disconnection of a call. Default values are recommended.

Voice Menu Options

Voice Menu Options	
Enable	<input checked="" type="checkbox"/>
Enable Call Feature Code	<input checked="" type="checkbox"/>

- **Enable:** Untick the check box to disable IVR function.
- **Enable Call Feature Code:** Untick the check box to disable Call Feature Code.



NOTE: When disabled, call pickup, Automatic Redial and unattend transfer will be disabled.

3-19 Digit Map

Digit Map now is combined the original feature of Digit Map and Speed Dial. You can use “?” or “%” in the column of Scan Code, VoIP Dial-out and PSTN Dial-out. “?” is a single digit, and “%” is wildcard. It provides a mapping between the number received from user and the replaced or modified number for real dial out. With this function, user can easily add certain leading digits to replace full number. There are 100 sets of leading digit entries to choose voice routing interface.

Enable Pound Key '#' Function	<input checked="" type="checkbox"/>
Default Call Route	Auto (VoIP first) ▼

- **Enable Pound Key '#' Function:** It is to speed up the connection of a call by entering '#' after a complete phone number is dialed.
- **Default Call Route:** The default call route can be Auto, VoIP or Deny.
Auto (VoIP first): The call route is VoIP first, and the next is Deny.
Deny: The call will be denied.

Digit Map Testing

Digit Map Testing	
Test Dial No.	<input type="text"/> <input type="button" value="Run"/>
Result	<input type="text"/>

- **Test Dial No.:** You have to set some rules in Digit Map Setting first and enter the number for test.
- **Result:** The gateway will show the number for VoIP Dial-out and PSTN Dial-out according to the Digit Map Setting as below.

Digit Map Rule

#	Enable	Digit Map 1 - 50		Digit Map 51 - 100	
		Scan Code	VoIP Dial-out	User Dial Length [0=disable, 1 - 25]	Route
1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>	Auto (VoIP first) ▼
2	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>	Auto (VoIP first) ▼
3	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>	Auto (VoIP first) ▼
4	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>	Auto (VoIP first) ▼
5	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>	Auto (VoIP first) ▼

- **Enable:** Enable detection of this entry.
- **Scan Code:** Defines the digits for the gateway to scan while user is dialing.
- **VoIP Dial-out:** Defines the dialed number rule for the gateway to call through Internet.
- **PSTN Dial-out:** Defines the dialed number rule for the gateway to call through PSTN.
- **User Dial Length:** Defines total number of digits that user dialed. A setting of zero tells the gateway scans digits only and disregards the total digit count.
- **Route:** Determine the interface calls should go through if above conditions satisfied.

Methods of Digit Map:

Method 1- Single mapping: Fill a short code into the Scan Code column, and enter the desired phone number into the VoIP Dial-out or PSTN Dial-out column.

For example,

Scan Code: 55

VoIP Dial-out: 07021234567

User Dial Length: 2

Route: Auto

#	Enable	Scan Code	VoIP Dial-out	User Dial Length [0=disable, 1 - 25]	Route
1	<input checked="" type="checkbox"/>	55	07021234567	2	Auto (VoIP first) ▼
2	<input type="checkbox"/>			10	Auto (VoIP first) ▼
3	<input type="checkbox"/>			10	Auto (VoIP first) ▼

Pick up the handset and dial 55 and the system will dial 07021234567. You also can use Digit Map Testing to know that the system will dial 07021234567 and go through Internet.

Digit Map Testing	
Test Dial No.	55 <input type="button" value="Run"/>
Result	#1, Seq: VoIP=07021234567

Method 2- Multi mapping: Fill the prefix code into the Scan Code column and the format to transfer into the VoIP Dial-out or PSTN Dial-out column.

For example,

Scan Code: 2???

PSTN Dial-out: 35106???

User Dial Length: 4

Route: Auto

#	Enable	Scan Code	VoIP Dial-out	User Dial Length [0=disable, 1 - 25]	Route
1	<input checked="" type="checkbox"/>	55	07021234567	2	Auto (VoIP first) ▼
2	<input checked="" type="checkbox"/>	2???		4	Auto (VoIP first) ▼
3	<input type="checkbox"/>			10	Auto (VoIP first) ▼

Pick up the handset and dial 2301. The system will dial 35106301 and go through Internet

Digit Map Testing	
Test Dial No.	2301 <input type="button" value="Run"/>
Result	#2, Seq: VoIP=35106301

For example,
 Scan Code: 0%
 PSTN Dial-out: 1805%
 User Dial Length: 0
 Route: Auto

#	Enable	Scan Code	VoIP Dial-out	User Dial Length [0=disable, 1 - 25]	Route
1	<input checked="" type="checkbox"/>	55	07021234567	2	Auto (VoIP first) ▾
2	<input checked="" type="checkbox"/>	2???		4	Auto (VoIP first) ▾
3	<input checked="" type="checkbox"/>	0%	1805%	0	Auto (VoIP first) ▾

Pick up the handset and dial 0423456789. The system will dial 1805423456789 and go through Internet first. If the call is fail to Internet, the system will play busy tone.

Digit Map Testing	
Test Dial No.	0423456789 <input type="button" value="Run"/>
Result	#3, Seq: VoIP=1805423456789

Method 3- Substitution: It helps you dial to destination that you can not dial by phone. Destination like: test@1.1.1.1. Fill the number into the **Scan Code** column and enter the desired name into the **VoIP Dial-out** column.

For example,
 Scan Code: 11
 VoIP Dial-out: test
 User Dial Length: 2
 Route: Auto

#	Enable	Scan Code	VoIP Dial-out	User Dial Length [0=disable, 1 - 25]	Route
1	<input checked="" type="checkbox"/>	11	test	2	Auto (VoIP first) ▾
2	<input type="checkbox"/>			10	Auto (VoIP first) ▾
3	<input type="checkbox"/>			10	Auto (VoIP first) ▾

Pick up the handset and dial 11. The system will dial “test” and go through Internet. You also can use Digit Map Testing to know the dialing result.

Digit Map Testing	
Test Dial No.	11 <input type="button" value="Run"/>
Result	#1, Seq: VoIP=test

3-20 Port Filtering

Port filtering enables you to control all data that can be transmitted over routers. When the port used at the source end is within the defined scope, it will be filtered without transmission.

Enable Port Filtering <input type="checkbox"/>		
Port Range	TCP / UDP	Remark
0 - 0	Both <input type="button" value="v"/>	
0 - 0	Both <input type="button" value="v"/>	
0 - 0	Both <input type="button" value="v"/>	

- **Enable Port Filtering:** Select to enable this function.
- **Port Range:** Set the range of ports to be filtered. If, for example, the port to be filtered is 80 and the selected protocol is both or TCP, all computers will be unable to use HTTP services (port 80) and will be unable to browse normal webpages.
- **TCP/UDP:** Choose to filter TCP, UDP, or both.
- **Remark:** This field allows you to enter comments.

3-21 IP Filtering


IP Filtering is used to limit internal users from accessing the Internet.

Enable IP Filtering <input type="checkbox"/>		
IP	TCP / UDP	Remark
	Both <input type="button" value="v"/>	
	Both <input type="button" value="v"/>	
	Both <input type="button" value="v"/>	

- **IP:** Input the IP address that you want to filter. The listed IP address will be unable to transmit data to and from the Internet.
- **TCP/UDP:** Choose to filter TCP, UDP, or both.
- **Remark:** This field allows you to enter comments.

3-22 DTMF & Pulse

Dial Wait Timeout [1 - 60 s]	<input type="text" value="10"/>	Inter Digits Timeout [1 - 60 s]	<input type="text" value="4"/>
Minimum DTMF ON Length [40 - 500 ms]	<input type="text" value="80"/>	Minimum DTMF OFF Length [40 - 500 ms]	<input type="text" value="80"/>
DTMF Detection Sensitivity (less) <input type="radio"/> 1 <input type="radio"/> 2 <input checked="" type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 (more)			
Enable Out-of-Band DTMF <input type="checkbox"/>	<input checked="" type="radio"/> RFC 2833	Payload Type [96 - 127]	<input type="text" value="101"/>
	<input type="radio"/> SIP Info	Volume	<input type="text" value="0 dB"/>
Enable Hook Flash Event	<input type="text" value="Disable"/>		

- **Dial Wait Timeout:** Use this variable to set the wait time for the user's first key pressing when dialing a number. The user will hear a busy tone if he or she does not press the first key within the set time frame.
 - **Inter Digits Timeout:** Set the waiting time between each key press. The numbers input up to that point will be dialed after the timeout.
 - **Minimum DTMF ON Length (Dial on)/ Minimum DTMF OFF Length (Dial off - between tones):** Used to set the dial tone when a call is being diverted to another extension.
 - **DTMF Detection Sensitivity:** Used to adjust the sensitivity of the telephone keys.
 - **Enable Out-of-Band DTMF:** To send DTMF keys (0~9, *, #,) follow the RFC2833 rules or via SIP Info.
-  **NOTE:** Out-of-Band DTMF transport method may vary with different VoIP networks, please contact your VoIP provider for their preferred method.
- **Payload Type:** payload type of RFC2833.
 - **Volume:** Defines the volume of RFC2833.
 - **Enable Hook Flash Event:** To send Hook Flash event when enabled Out-of-Band DTMF.
Disable: Not to send Hook Flash event.
Auto: To send Hook Flash event followed the type of Out-of-Band DTMF.
SIP_INFO: To send Hook Flash event by SIP_INFO even Out-of-Band DTMF is RFC 2833.
RFC_2833: To send Hook Flash event by RFC 2833.

3-23 CPT/Cadence Settings

The CPT has 2 sets of parameter tables. Please adjust the parameters based on local PSTN.

CPT # 1 Enable Setting 1						Default
Tone Type	Low Frequency	High Frequency	T_ON_1	T_OFF_1	T_ON_2	T_OFF_2
Dial Tone	350	440	3000	0	0	0
Congestion Tone	480	620	250	250	0	0
Busy Tone	480	620	500	500	0	0
Ring-Back Tone	440	480	1000	2000	0	0


CPT # 2 Enable Setting 2						
Tone Type	Low Frequency	High Frequency	T_ON_1	T_OFF_1	T_ON_2	T_OFF_2
Dial Tone	400	0	300	100	3500	100
Congestion Tone	400	0	250	250	0	0
Busy Tone	400	0	500	500	0	0
Ring-Back Tone	400	0	500	100	500	2000

FXS Ring Cadence Settings						
Range	ON_1 [250 - 8000 ms]	OFF_1 [250 - 8000 ms]	ON_2 [0, 250 - 8000 ms]	OFF_2 [0, 250 - 8000 ms]	ON_3 [0, 250 - 8000 ms]	OFF_3 [0, 250 - 8000 ms]
1	1000	2000	0	0	0	0
2	500	500	500	1500	0	0
3	500	500	500	1500	0	0

3-24 Provision Settings

Options in this section are only required for VoIP networks in which a provisioning system has been implemented. Fill in the parameters needed by the Provision Server from your service provider.

Enable Auto Provisioning	<input type="checkbox"/>
Provision Server Address	<input type="text"/>
Port [1 - 65535]	<input type="text" value="10101"/>
Packet Format	Proprietary <input type="button" value="v"/> <input checked="" type="checkbox"/> Verify Servers Certificate
Connect Provision Server During Start Up	<input checked="" type="checkbox"/>
Connect Provision Server Periodically	<input checked="" type="checkbox"/>
Auto Provision Interval [60 - 604800 s]	<input type="text" value="10800"/>
Random Offset [0 - 1800 s]	<input type="text" value="600"/>
Provision Retry Times [0=always, 1 - 99] [0 - 99]	<input type="text" value="10"/>
Retry Interval [30 - 120 s]	<input type="text" value="30"/>
Suspend Call Service	<input type="checkbox"/>
<hr/>	
Binding Server for Trigger	<input type="checkbox"/>
Binding Port [1 - 65535]	<input type="text" value="10104"/>
Binding Interval [1 - 65535 s]	<input type="text" value="10"/>

 **NOTE:** The availability of the above features also depends on your VoIP network. Please check with your service provider about the availability of these services.

3-25 Caller Filter

This function is used to allow or deny SIP invitations from the proxy list ONLY.

<input checked="" type="radio"/> Allow <input type="radio"/> Deny		
Enable	Filter IP address	Subnet mask
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

- **Filter IP Address:** Enter the start IP you would like to allow or deny.
- **Subnet mask:** Enter the subnet mask you would like to allow or deny.

3-26 CDR Settings

The user can set up a CDR Server to record call details for every phone call. CDR provides call detail recording in a text file and which can be imported to prepare an analysis report.

CDR Settings

Send record to CDR Server

CDR Server IP / Domain

Port [1 - 65535]

Support RADIUS

RADIUS Accounting Port [1 - 65535]

RADIUS Server Secret

RADIUS User ID

RADIUS Password

- **Send record to CDR Server:** Enables call detail recording.
- **CDR Server IP:** Enter the IP address of the CDR server.
- **Port:** Enter the listen port of the CDR server.
- **Support RADIUS:** Enable RADIUS for CDR database.
- **RADIUS Server Secret:** Enter the secret.
- **RADIUS User ID/Password:** Enter the User ID and password.

3-27 SNMP

Enable SNMP Agent	<input type="checkbox"/>
Get Community	<input type="text"/>
Set Community	<input type="text"/>
Trap Community	<input type="text"/>
Trap Host	<input type="text"/>

- **Enable SNMP Agent:** Enable SNMP if selected.
- **Get/Set/Trap Community:** Enter Community name to Read, Write and Trap.
- **Trap Host:** Enter the IP of the Trap Host.

3-28 Ping Test

Use "Ping" to verify if a remote peer is reachable. Enter a remote IP address and click "Test" to ping the remote host.

Ping Destination	<input type="text"/>
Number of Ping [1 - 100]	<input type="text" value="4"/>
Ping Packet Size [56 - 5600 bytes]	<input type="text" value="56"/>

3-29 STUN Inquiry

Use "STUN Inquiry" to detect your IP sharing device's NAT type and communication between a STUN server and client (built-in to the DVG-5112S gateway).

NAT Type	Unknown
STUN Server IP / Domain	<input type="text"/>
STUN Server Port [1 - 65535]	<input type="text" value="3478"/>

3-30 NTP (Network Time Protocol)

	Year	Month	Day	Hour	Minute	Second
Gateway Time	2000	1	1	8	1	5
Time Zone	+ 8 :00					
#	Time Server					
1	ntp1.dlink.com					
2	ntp.dlink.com.tw					
3						

- **Time Zone:** Set the Time Zone where the gateway resides.
- **Time Server #1~#3:** Set the Time Server where the gateway should sync up during start up.


3-31 Language

The system provides English, Traditional Chinese, and Simplified Chinese for displaying text on web pages. Changing the language setting also changes the language for IVR (Interactive Voice Response).

Web UI / IVR Language


3-32 Login Account

Administrator's Name	<input type="text"/>		
Administrator's Password	<input type="password" value="*****"/>	Confirm Password	<input type="password" value="*****"/>
Web UI Login ID	<input type="text"/>		
Web UI / IVR Password	<input type="password" value="*****"/>	Confirm Password	<input type="password" value="*****"/>

-  **NOTE:** There are two operating levels when entering the Web UI. Logging-in as the Administrator allows you to change all settings. A Web UI user only has access to some settings.
- **Administrator's Name and Password:** Enter the administrator name and password, which has the highest level of control of the gateway.
 - **Web UI Login ID and Web UI/IVR Password:** Enter log-in ID and password when you log-in to the Web interface/IVR of the gateway as a normal user.

Port of Web Access from WAN	<input type="text" value="80"/>
Web UI auto logout [30 - 300 s]	<input type="text" value="60"/>
Enable Web UI	<input checked="" type="checkbox"/>
Enable Telnet Service	<input checked="" type="checkbox"/>

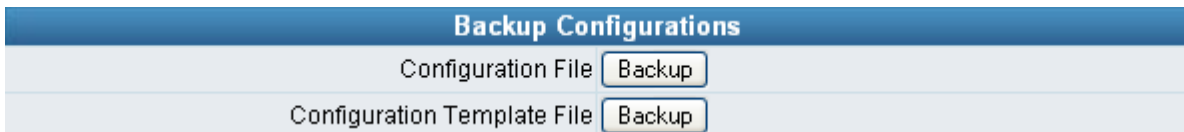
- **Port of Web Access from WAN:** HTTP port for WAN. To change this setting, web configuration must be accessed via the gateway's LAN port. The gateway always uses port 80 for HTTP connection via the LAN port.
- **Web UI auto logout:** If a user does not act within the effective time range when logging into the web interface, the user will be disconnected from the web page to allow others to log-in.

 **NOTE:** Due to network security concerns, Web Access for WAN port is disabled by default (port number "0" in this option means disable web access). To enable it, simply enter a valid port number in this field.

3-33 Backup/Restore

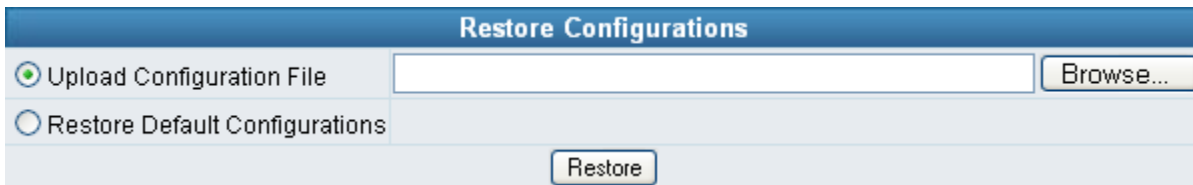
You can backup settings to a file and restore settings from that file. You also can restore all settings back to default by selecting **Restore Default Configurations** and click **Restore**.

 **NOTE:** the gateway needs for you to Save Settings and Restart so that all settings will be backed up.



Backup Configurations	
Configuration File	Backup
Configuration Template File	Backup

- **Configuration File:** Backup all settings.
- **Configuration Template File:** Backup the settings as a template file for editing.



Restore Configurations	
<input checked="" type="radio"/> Upload Configuration File	<input type="text"/> Browse...
<input type="radio"/> Restore Default Configurations	
Restore	

- **Upload Configuration File:** Upload the configuration file from somewhere to the device.
- **Restore Default Configurations:** Reset the device back to the factory default settings.

3-34 System Operations

Some settings are effective only after **Restart**. Remember to save all settings using **Save Settings** before you restart.

<input type="checkbox"/> Save Settings	Save all configurations.
Be sure to save all settings before restart.	
<input type="checkbox"/> Restart	Restart the Gateway right away. All calls will be DROPPED when Restart.

- **Save Settings:** Save settings after completing changes. The new settings will take effect after the system is restarted. Please select "Save Settings".
- **Restart:** If it is necessary to restart the system, please select "Restart" and click the "Accept" button.

3-35 Software Upgrade

The gateway provides a software upgrade function from a remote source. Please consult your service provider for information about the following details.

To Save Current Settings, [Save Settings](#)

Current Software Version No. [1.02.37.35]

Upgrade Server	<input type="radio"/> TFTP <input type="radio"/> FTP <input checked="" type="radio"/> HTTP
Server IP Address	<input style="width: 100%;" type="text"/>
Server Port [1 - 65535]	<input style="width: 80%;" type="text" value="69"/>
User Name	<input style="width: 80%;" type="text"/>
Password	<input style="width: 80%;" type="password"/>
Directory	<input style="width: 80%;" type="text"/>

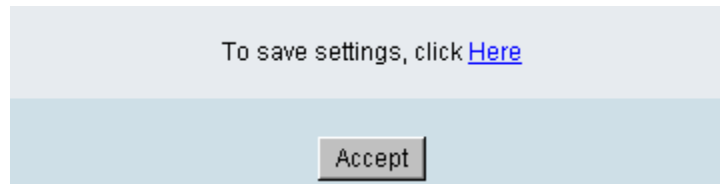
[BootLoader Upgrade](#), Current Version [1.0.6.26]

All calls will be DROPPED during upgrade.

- **Upgrade Server:** Choose the server type given by your provider.
- **Software Upgrade Server IP:** Enter the software server IP address.
- **Software Upgrade Server Port:** Enter the port that the server uses. TFTP is 69, and FTP is 21.
- **User Name/ Password:** The account information to access an FTP server.
- **Directory:** The directory path of the upgrade files for TFTP or FTP.

3-36 Logout

The gateway only allows one user at a time to log-in, so whenever a change is made, please save the settings and restart the system, or logout to avoid a situation where other users cannot log-in to change settings.



4. Setting the DVG-5112S through IVR

VoIP transmits voice data (packets) via the Internet. One effect of this is that telecommunications quality is closely related to the condition and status of the network environment. If any of the parties involved in VoIP communications has insufficient bandwidth or frequent packet loss, the telecommunication quality will be poor. Therefore, excellent telecommunication can only happen when the gateway is connected to the Internet and when the network environment is stable.

Preparation

- Install the gateway according to instructions. Connect the power supply, telephone set, telephone cable, and network cable properly as described in Chapter 2.
- If a static IP is used, confirm the correct IP settings of the WAN Port (IP address, Subnet Mask, and Default gateway). Please contact your local Internet Service Provider (ISP) if you have any questions.
- If you are using ADSL (PPPoE) for your network connection, confirm the account number and password.
- If you intend to operate the gateway under a NAT, the Gateway WAN Port IP Address and LAN Port should not use the same range in order to avoid phone failures.

Basic Setup

The gateway provides two setup modes:

1. Telephone IVR Configuration Mode
2. Browser Configuration Mode

IVR configuration provides basic query and setup functions, while browser configuration provides full setup functions.

4-1 IVR (Interactive Voice Response)

The gateway provides convenient IVR functions. Users only need to pick up a handset and enter the function code for query and setup without using a PC.



NOTE: After finishing the setup, make sure the new settings are saved. This will enable the new settings to take effect after the system is restarted.

Instructions

- **FXS Port:** Connected to telephones. To access IVR mode, you should enter “* * password #”. Character to number conversion information is provided in the PPPoE Character Conversion Table. After entering the correct IVR password, you will hear an indication tone after which the system is in IVR setup mode. Enter function codes to check or set the gateway configuration. (Please refer to page 43 for function codes).

Example: If your password is “1234”, enter “***1234#” so that you are now in IVR setup mode. Next enter a function code to check or configure the gateway. If your password is “admin”, enter “***4144534954#”. Please refer to the IVR Functions Table (page 43) for available functions and codes.

- Once the first setting or query has been completed, you will hear a dial tone. Use the same procedure to make a second query or setting. To exit IVR mode, simply hang up the phone.

Example: enter “***#” (you are now in IVR mode) → enter 101 (to query about the current IP address) → the system responds with an IP address → you can continue with more settings or queries: enter 111 (to set a new IP address) → enter 192*168*1*2 (new IP address).

Save Settings

After completing all of your settings, dial 509 (Save Settings). Wait for about three seconds, you should hear a confirmation tone "1." You can now hang up the phone. Please reboot the gateway to enable the new settings.

To inquire about the current gateway WAN Port IP address setting


After completing all your settings, dial 101. The system will repeat the current WAN Port IP address. If the system does not repeat the IP address, this indicates that the gateway is not currently connected to the Internet. Please check to be certain that the cable connection, account number, and password are all correct.

IVR Functions Table:

Function Code	Description	Example / Notes
111/101	WAN Port IP address Set/Query	
112/102	WAN Port Subnet Mask Set/Query	First, use function code 114 to select 1 for a Static IP connection then setup the IP address.
113/103	WAN Port Default Gateway Set/Query	
114/104	Current Network IP Access Set/Query (1: Static IP, 2: DHCP, 3: PPPoE)	
115/105	DNS IP address Set/Query	
116/106	Phone Book manager IP address Set/Query	
117/107	Set/Query whether or not to use a Public Telephone Book (0: Disable 1: Enable)	
199/099	Set/Query whether or not this gateway acts as the Phone Book manager (0: Disable 1: Enable)	
066	Querying the connection to Phone Book manager	
118	Restart	
121	Setup PPPoE Account	Use function code 114 to select 3 for a PPPoE connection.
122	Set PPPoE Password	
123	Set NAT IP address	
124	Uses NAT (0: Disable 1: Enable)	
311/301	LAN Port IP Set/Query	
312/302	LAN Port Subnet Mask Set/Query	
109	Restore factory default IP address configuration	A static IP address for WAN Port IP : 192.168.1.2 Mask : 255.255.255.0 Gateway : 192.168.1.254
409	Restore factory default settings	
509	Save settings	
900	Set the IVR and the language used on the Web GUI (1: English, 2: Traditional Chinese, 3: Simplified Chinese)	
209	Software Upgrade	

4-2 IP Configuration Settings—Setting IP Configuration of WAN Port

Static IP Settings

 **NOTE:** Complete static IP settings should include a static IP (option 1 under 114), IP address (111), Subnet Mask (112), and Default Gateway (113). Please contact your Internet Service Provider (ISP) if you have any questions.

Function	Command
Select a Static IP	<ul style="list-style-type: none"> After entering IVR mode, dial 114. After hearing “Enter value”, dial 1 (to select static IP)
IP address Settings	<ul style="list-style-type: none"> After entering IVR mode, dial 111. After hearing “Enter value”, enter your IP address followed by “#”. <p>Example: If the IP address is 192.168.1.200, dial 192*168*1*200#.</p>
Subnet Mask Settings	<ul style="list-style-type: none"> After entering IVR mode, dial 112. After hearing “Enter value”, enter your subnet mask followed by “#”. <p>Example: If the subnet mask value is 255.255.255.0, dial 255*255*255*0#.</p>
Default Gateway Settings	<ul style="list-style-type: none"> After entering IVR mode, dial 113. After hearing “Enter value”, enter your default gateway’s IP address followed by “#”. <p>Example: If the default gateway is 192.168.1.254, dial 192*168*1*254#.</p>
Save Settings and Restart	<ul style="list-style-type: none"> To save settings, dial 509 (Save Settings). The system will save the current settings. Please restart the system. Wait for about 40 seconds for the system to restart, and then enter 101 to check whether or not the IP address was retained. If the IP address is not repeated, this indicates that the gateway is not properly connected. Please check to be certain that the cable connection, account, and password are all correct.

Dynamic IP (DHCP) Settings

After entering IVR mode, dial 114.

After hearing “Enter value”, dial 2 (to select DHCP).

Saving settings –press 509 (Save Settings). Please restart the system. After the system is restarted, press 101 to check whether or not the IP address was retained.

 **NOTE:** If the system does not repeat the IP address, this indicates that the gateway failed to communicate with a DHCP server. Please check your DHCP server or ISP.

ADSL PPPoE Settings

 **NOTE:** Complete PPPoE settings should include: Select PPPoE (option 3 of 114), PPPoE account (121) and PPPoE password (122).

Please contact your local Internet Service Provider (ISP) if you have any questions.

Select a PPPoE

- After entering IVR mode, dial 114.
- After hearing "Enter value," dial 3 (to select PPPoE).

PPPoE Account Settings

- After entering IVR mode, dial 121.
- After hearing "Enter value", enter the account number followed by "#".
Example: If the account is "84943122@hinet.net," please enter 080409040301020271484954456072544560#.



NOTE: it is necessary to enter two digits for each character/number; for example, you must enter "01" for "1" and "11" for "A". It is recommended that you use the web Interface to configure your PPPoE account details. Refer to the PPPoE Character Conversion Table on the next page for key mappings if you choose to use IVR setup.

PPPoE Password Setting

- After entering IVR mode, dial 122.
- After hearing "Enter value," enter the new password followed by "#".

Example: If the password is "3ttixike", please enter "03 60 60 49 64 49 51 45#".

Save Settings and Restart

To save settings, dial 509 (Save Settings). The system will save the settings. Please restart the system. Wait for about 40 seconds for the system to restart, then enter 101 to check whether or not the IP address was retained. If the IP address is not repeated, this indicates that the gateway is not properly connected. Please check to be certain that the cable connection, account, and password are all correct.

PPPoE Character Conversion Table:

The table below provides a list of PPPoE conversion codes. The first column in each pair of columns lists the number, letter or symbol that you want to enter. The second column in each pair ("Input Key") tells you what code to enter for the corresponding number, letter or symbol. For example, to enter "D-Link" using the codes below, enter: 148322495451

Numbers	Input Key	Upper Case Letters	Input Key	Lower Case Letters	Input Key	Symbols	Input Key
0	00	A	11	a	41	@	71
1	01	B	12	b	42	•	72
2	02	C	13	c	43	!	73
3	03	D	14	d	44	"	74
4	04	E	15	e	45	\$	75
5	05	F	16	f	46	%	76
6	06	G	17	g	47	&	77
7	07	H	18	h	48	'	78
8	08	I	19	i	49	(79
9	09	J	20	j	50)	80
		K	21	k	51	+	81
		L	22	l	52	,	82
		M	23	m	53	-	83
		N	24	n	54	/	84
		O	25	o	55	:	85
		P	26	p	56	;	86
		Q	27	q	57	<	87
		R	28	r	58	=	88
		S	29	s	59	>	89
		T	30	t	60	?	90
		U	31	u	61	[91
		V	32	v	62	\	92
		W	33	w	63]	93
		X	34	x	64	^	94
		Y	35	y	65	_	95
		Z	36	z	66	{	96
							97
						}	98

Appendix

Product Features List

WAN

- One 10/100Mbps auto-negotiation, auto-MDI/MDIX RJ-45 Ethernet port
- Support static IP, PPPoE, BigPond Cable and DHCP address assignment and dynamic DNS (DDNS)
- QoS: IP TOS (Type of Services) and DiffServ (Differentiated Services) for both SIP signaling and RTP
- NAT Traversal : Port Forwarding, STUN, UPnP and Outbound Proxy
- NTP: (Network Time Protocol RFC 1305), Accepts up to 3 Time Server
- Time Zone Support
- MAC Address Clone
- RTP Packet Summary : packet sent, packet received, packet loss for voice quality analysis

LAN

- One 10/100Mbps auto-negotiation, auto-MDI/MDIX RJ 45 Ethernet ports
- DHCP server

Advance Firewall

- NAT (Network Address Translation) and PAT (Port Address Translation)
- DMZ, Virtual Server
- Traffic Filtering based on MAC address, IP address, TCP/UDP Port number and URL string pattern

Voice Features

- 2 FXS (Foreign eXchange Station) ports
- SIP (RFC3261) compatible
- Voice codecs : G.711 a/ulaw, G.726, G.729A, G.723.1
- CNG (Comfort Noise Generation)
- VAD (Voice Activity Detection)
- G.165/G.168 echo cancellation
- Adjustable Jitter Buffer and programmable Gain Control
- In-Band DTMF, Out-Of-Band DTMF relay (RFC2833, SIP INFO)
- Multiple SIP Proxy server entries with failover mechanism
- Polarity reversal generation (FXS)
- T.30 (G.III) / Real time T.38 / Secured T.38 FAX relay
- DTMF, FSK (Bellcore and ETSI) Caller ID detection and generation.
- Support for Caller ID Restriction (CLIR)
- Digit Map for dial plan
- Local phone book for peer-to-peer calling
- E.164 Numbering and ENUM support
- Hot-Line, Warm-Line support
- Call features:
 - Call Hold, Call Waiting, Call Pickup
 - Call Forward - Unconditional, Busy, No Answer
 - Call Transfer - Unattended, Attended
 - Three Way Calling (Media Server required)

- Analogue interface
 - Connector : RJ-11
 - Signaling protocol : Loop Start

Configuration and Maintenance

- Configuration methods:
 - Web
 - IVR
 - Telnet
- Status reports:
 - Port status
 - Registration status
 - Ping tests
 - STUN/UPnP status
 - Hardware / software information
- Firmware Upgrade through TFTP, FTP and HTTP
- Configuration Backup/Restore
- Reset button (with restore factory default function)
- Front Panel LED: voice ports, VoIP, Power / Alarm
- Optional Auto Provisioning Server (APS) for mass deployment

Safety Instructions

Please adhere to the following safety guidelines to help ensure your own personal safety and protect your system from potential damage. Any acts taken that are inconsistent with ordinary use of the product, including improper testing, etc., and those not expressly approved by D-Link may result in the loss of product warranty.

Unless expressly approved by an authorized representative of D-Link in writing, you may not and may not permit others to:

- Disassemble or reverse engineer the device or attempt to derive source code (underlying ideas, algorithms, or structure) from the device or from any other information provided by D-Link, except to the extent that this restriction is expressly prohibited by local law.
- Modify or alter the device.
- Remove from the device any product identification or other notices, including copyright notices and patent markings, if any.

To reduce the risk of bodily injury, electrical shock, fire, and damage to the device and other equipment, observe the following precautions:

Power Sources

- Observe and follow service markings.
- Do not push any objects into the openings of your device unless consistent with the authorized operation of the device. Doing so can cause a fire or an electrical shock by shorting out interior components.
- The powering of this device must adhere to the power specifications indicated for this product.
- Do not overload wall outlets and/or extension cords as this will increase the risk of fire or electrical shock.
- Do not rest anything on the power cord or on the device (unless the device is made and expressly approved as suitable for stacking).
- Position system cables and power cables carefully; route cables so that they cannot be stepped on or tripped over. Be sure that nothing rests on any cables.
- Operate the device only from the type of external power source indicated on the electrical ratings label.
- To help avoid damaging your device, be sure the voltage selection switch (if provided) on the power supply is set to match the power available at your location.
- Also be sure that attached devices are electrically rated to operate with the power available in your location.
- Use only approved power cable(s). If you have not been provided a power cable for your device or for any AC-powered option intended for your device, purchase a power cable that is approved for use in your country and is suitable for use with your device. The power cable must be rated for the device and for the voltage and current marked on the device's electrical ratings label. The voltage and current rating of the cable should be greater than the ratings marked on the device.
- To help prevent an electrical shock, plug the device and peripheral power cables into properly grounded electrical outlets. These cables are equipped with three-prong plugs to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from a cable. If you must use an extension cable, use a 3-wire cable with properly grounded plugs.
- Observe extension cable and power strip ratings. Ensure that the total ampere rating of all products plugged into the extension cable or power strip does not exceed 80 percent of the ampere ratings limit for the extension cable or power strip.
- To help protect your device from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).
- Do not modify power cables or plugs. Consult a licensed electrician or your power company for site modifications. Always follow your local/national wiring rules.

- When connecting or disconnecting power to hot-pluggable power supplies, if offered with your device, observe the following guidelines:
 - Install the power supply before connecting the power cable to the power supply.
 - Unplug the power cable before removing the power supply.
 - If the system has multiple sources of power, disconnect power from the device by unplugging all power cables from the power supplies.

Servicing/Disassembling

- Do not service any product except as expressly set forth in your system documentation.
- Opening or removing covers that are marked with the triangular symbol with a lightning bolt may expose you to an electrical shock. Only a trained service technician should service components inside these compartments.
- To reduce the risk of electrical shock, never disassemble this device. None of its internal parts are user-replaceable; therefore, there is no reason to access the interior.
- Do not spill food or liquids on your system components, and never operate the device in a wet environment. If the device gets wet, see the appropriate section in your troubleshooting guide or contact your trained service provider.
- Use the device only with approved equipment.
- Move products with care; ensure that all casters and/or stabilizers are firmly connected to the system. Avoid sudden stops and uneven surfaces.

Environment

- Do not use this device near water (e.g. near a bathtub, sink, laundry tub, fish tank, in a wet basement or near a swimming pool).
- Do not use this device in areas with high humidity.
- This device must not be subjected to water or condensation.
- Keep your device away from radiators and heat sources. Also, do not block cooling vents.

Cleaning

- Always unplug the power before cleaning this device.
- Do not use liquid or aerosol cleaners of any kind. Use only compressed air that is recommended for electronic devices.
- Use a dry cloth for cleaning.

Protecting Against Electrostatic Discharge

Static electricity can harm delicate components inside your system. To prevent static damage, discharge static electricity from your body before you touch any of the electronic components, such as the microprocessor. You can do so by periodically touching an unpainted metal surface on the chassis.

You can also take the following steps to help prevent damage from electrostatic discharge (ESD):

1. When unpacking a static-sensitive component from its shipping carton, do not remove the component from the antistatic packing material until you are ready to install the component in your system. Just before unwrapping the antistatic packaging, be sure to discharge static electricity from your body.
2. When transporting a sensitive component, first place it in an antistatic container or packaging.
3. Handle all sensitive components in a static-safe area. If possible, use antistatic floor pads, workbench pads, and an antistatic grounding strap.

LIMITED WARRANTY

D-Link provides this limited warranty for its product only to the person or entity who originally purchased the product from D-Link or its authorized reseller or distributor. D-Link would fulfill the warranty obligation according to the local warranty policy in which you purchased our products.

Limited Hardware Warranty: D-Link warrants that the hardware portion of the D-Link products described below (“Hardware”) will be free from material defects in workmanship and materials from the date of original retail purchase of the Hardware, for the period set forth below applicable to the product type (“Warranty Period”) if the Hardware is used and serviced in accordance with applicable documentation; provided that a completed Registration Card is returned to an Authorized D-Link Service Office within ninety (90) days after the date of original retail purchase of the Hardware. If a completed Registration Card is not received by an authorized D-Link Service Office within such ninety (90) period, then the Warranty Period shall be ninety (90) days from the date of purchase.

Product Type	Warranty Period
Product (including Power Supplies and Fans)	One (1) Year
Spare parts and pare kits	Ninety (90) days

D-Link’s sole obligation shall be to repair or replace the defective Hardware at no charge to the original owner. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or of an identical make, model or part; D-Link may in its discretion may replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. The Warranty Period shall extend for an additional ninety (90) days after any repaired or replaced Hardware is delivered. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product (“Software”) will substantially conform to D-Link’s then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original delivery of the Software for a period of ninety (90) days (“Warranty Period”), if the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link’s sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link’s functional specifications for the Software. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. The Warranty Period shall extend for an additional ninety (90) days after any replacement Software is delivered. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

What You Must Do For Warranty Service:

Registration Card. The Registration Card provided at the back of this manual must be completed and returned to an Authorized D-Link Service Office for each D-Link product within ninety (90) days after the product is purchased and/or licensed. The addresses/telephone/fax list of the nearest Authorized D-Link Service Office is provided in the back of this manual. FAILURE TO PROPERLY COMPLETE AND TIMELY RETURN THE REGISTRATION CARD MAY AFFECT THE WARRANTY FOR THIS PRODUCT.

Submitting A Claim. Any claim under this limited warranty must be submitted in writing before the end of the Warranty Period to an Authorized D-Link Service Office. The claim must include a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same. The original product owner must obtain a Return Material Authorization (RMA) number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided. After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. The packaged product shall be insured and shipped to Authorized D-Link Service Office with all shipping costs prepaid. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered:

This limited warranty provided by D-Link does not cover:

Products that have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; and Any hardware, software, firmware or other products or services provided by anyone other than D-Link.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT.

GOVERNING LAW: This Limited Warranty shall be governed by the laws of the state of California.

Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

Trademarks

Copyright © 2002 D-Link Corporation. Contents subject to change without prior notice. D-Link is a registered trademark of D-Link Corporation/D-Link Systems, Inc. All other trademarks belong to their respective proprietors.

Copyright Statement

No part of this publication may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from D-Link Corporation/D-Link Systems Inc., as stipulated by the United States Copyright Act of 1976.

FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum 20cm between the radiator and your body.

International Offices

U.S.A

17595 Mt. Herrmann Street
Fountain Valley, CA 92708
TEL: 1-800-326-1688
URL: www.dlink.com

Canada

2180 Winston Park Drive
Oakville, Ontario, L6H 5W1
Canada
TEL: 1-905-829-5033
FAX: 1-905-829-5223
URL: www.dlink.ca

Europe (U. K.)

4th Floor, Merit House
Edgware Road, Colindale
London NW9 5AB
U.K.
TEL: +44-20-8955-9000
FAX: +44-20-8955-9001
URL: www.dlink.co.uk

Germany

Schwalbacher Strasse 74
D-65760 Eschborn
Germany
TEL: 49-6196-77990
FAX: 49-6196-7799300
URL: www.dlink.de

France

41 boulevard Vauban
78280 Guyancourt
France
TEL: 33-1-30238688
FAX: 33-1-30238689
URL: www.dlink.fr

Netherlands

Weena 290
3012 NJ, Rotterdam
Netherlands
Tel: +31-10-282-1445
Fax: +31-10-282-1331
URL: www.dlink.nl

Belgium

Rue des Colonies 11
B-1000 Brussels
Belgium
TEL: +32(0)2 517 7111
FAX: +32(0)2 517 6500
URL: www.dlink.be

Italy

Via Nino Bonnet n. 6/b
20154 - Milano
Italy
TEL: 39-02-2900-0676
FAX: 39-02-2900-1723
URL: www.dlink.it

Sweden

P.O. Box 15036, S-167 15 Bromma
Sweden
TEL: 46-(0)8564-61900
FAX: 46-(0)8564-61901
URL: www.dlink.se

Denmark

Naverland 2, DK-2060
Glostrup, Copenhagen
Denmark
TEL: 45-43-969040
FAX: 45-43-424347
URL: www.dlink.dk

Norway

Karihaugveien 89
N-1086 Oslo
Norway
TEL: +47 99 300 100
FAX: +47 22 30 95 80
URL: www.dlink.no

Finland

Lutokartanontie 7A
FIN-00700 HELSINKI
Finland
TEL: +358-10 309 8840
FAX: +358-10 309 8841
URL: www.dlink.fi

Spain

Avenida Diagonal, 593-95, 9th floor
08014 Barcelona
Spain
TEL: 34 93 4090770
FAX: 34 93 4910795
URL: www.dlink.es

Portugal

Rua Fernando Pahlia
50 Edificio Simol
1900 Lisbon Portugal
TEL: +351 21 8688493
URL: www.dlink.es

Czech Republic

Vaclavské náměstí 36, Praha 1
Czech Republic
TEL: +420 (603) 276 589
URL: www.dlink.cz

Switzerland

Glatz Tower, 2 OG CH-8301
Glatzentrum Postfach 2 OG
Switzerland
TEL: +41 (0) 1 832 11 00
FAX: +41 (0) 1 832 11 01
URL: www.dlink.ch

Greece

101, Panagoulis Str. 163-43
Heliopolis Athens, Greece
TEL: +30 210 9914 512
FAX: +30 210 9916902
URL: www.dlink.gr

Luxemburg

Rue des Colonies 11,
B-1000 Brussels,
Belgium
TEL: +32 (0)2 517 7111
FAX: +32 (0)2 517 6500
URL: www.dlink.be

Poland

Budynek Arurum ul. Walic-w 11
PL-00-851
Warszawa
Poland
TEL: +48 (0) 22 583 92 75
FAX: +48 (0) 22 583 92 76
URL: www.dlink.pl

Hungary

R-k-czi-4 70-72
HU-1074
Budapest
Hungary
TEL: +36 (0) 1 461 30 00
FAX: +36 (0) 1 461 30 09
URL: www.dlink.hu

Singapore

1 International Business Park
#03-12 The Synergy
Singapore 609917
TEL: 65-6774-6233
FAX: 65-6774-6222
URL: www.dlink-intl.com

Australia

1 Giffnock Avenue
North Ryde, NSW 2113
Australia
TEL: 61-2-8899-1800
FAX: 61-2-8899-1868
URL: www.dlink.com.au

India

D-Link House, Kurla Bandra Complex Road
OFF CST Road, Santacruz (East)
Mumbai - 400098
India
TEL: 91-022-26526696/56902210
FAX: 91-022-26528914
URL: www.dlink.co.in

Middle East (Dubai)

P.O.Box: 500376
Office: 103, Building:3
Dubai Internet City
Dubai, United Arab Emirates
Tel: +971-4-3916480
Fax: +971-4-3908881
URL: www.dlink-me.com

Turkey

Cetin Emec Bulvarı, 74.sokak, ABC Plaza No:9/3
Ovecler/Atikara - TURKEY
TEL: 0090 312 473 40 55
FAX: 0090 312 473 40 58
URL: www.dlink.com.tr

Egypt

47,El Merghany street,Heliopolis
Cairo-Egypt
TEL: +202-2919035, +202-2919047
FAX: +202-2919051
URL: www.dlink-me.com

Israel

11 Hamanofim Street
Ackerstein Towers, Regus Business Center
P.O.B. 2148, Hertzliya-Pinuch 46120
Israel
TEL: +972-9-9715700
FAX: +972-9-9715601
URL: www.dlink.co.il

Latin America

Isidora Goyechea 2934
Oficina 702
Las Condes
Santiago - Chile
TEL: 56-2-232-3185
FAX: 56-2-232-0923
URL: www.dlink.cl

Brazil

Av das Nações Unidas
11857 - 14 - andar - cj 141/142
Brooklin Novo
Sao Paulo - SP - Brazil
CEP 04578-000 (Zip Code)
TEL: (55 11) 21859300
FAX: (55 11) 21859322
URL: www.dlinkbrasil.com.br

South Africa

Einstein Park II
Block B
102-106 Witch-Hazel Avenue
Highveld Technopark
Centurion
Gauteng
Republic of South Africa
TEL: 27-12-665-2165
FAX: 27-12-665-2186
URL: www.d-link.co.za

Russia

Grafsky per., 14, floor 6
Moscow
129626 Russia
TEL: 7-495-744-0099
FAX: 7-495-744-0099 #350
URL: www.dlink.ru

China

No.202,C1 Building, Huitong Office Park,
No. 71, Jianguo Road, Chaoyang District, Beijing
100025, China.
TEL: +86-10-58635800
FAX: +86-10-58635799
URL: www.dlink.com.cn

Taiwan

No. 289, Sinhu 3rd Rd., Neihu District,
Taipei City 114, Taiwan
TEL: 886-2-6600-0123
FAX: 886-2-6600-1188
URL: www.dlinktw.com.tw

Notes

Registration Card

All Countries and Regions Excluding USA

Print, type or use block letters.

Your name: Mr./Ms _____

Organization: _____ Dept. _____

Your title at organization: _____

Telephone: _____ Fax: _____

Organization's full address: _____

Country: _____

Date of purchase (Month/Day/Year): _____

Product Model	Product Serial No.	* Product installed in type of computer	* Product installed in computer serial No.

(* Applies to adapters only)

Product was purchased from:

Reseller's name: _____

Telephone: _____

Answers to the following questions help us to support your product:

1. Where and how will the product primarily be used?

Home Office Travel Company Business Home Business Personal Use

2. How many employees work at installation site?

1 employee 2-9 10-49 50-99 100-499 500-999 1000 or more

3. What network protocol(s) does your organization use ?

XNS/IPX TCP/IP DECnet Others _____

4. What network operating system(s) does your organization use ?

D-Link LANsmart Novell NetWare NetWare Lite SCO Unix/Xenix PC NFS 3Com 3+Open Cisco Network
Banyan Vines DECnet Pathwork Windows NT Windows 98 Windows 2000/ME Windows XP
Others _____

5. What network management program does your organization use ?

D-View HP OpenView/Windows HP OpenView/Unix SunNet Manager Novell NMS
NetView 6000 Others _____

6. What network medium/media does your organization use ?

Fiber-optics Thick coax Ethernet Thin coax Ethernet 10BASE-T UTP/STP
100BASE-TX 1000BASE-T Wireless 802.11b and 802.11g Wireless 802.11a Others _____

7. What applications are used on your network?

Desktop publishing Spreadsheet Word processing CAD/CAM
Database management Accounting Others _____

8. What category best describes your company?

Aerospace Engineering Education Finance Hospital Legal Insurance/Real Estate Manufacturing
Retail/Chain store/Wholesale Government Transportation/Utilities/Communication VAR
System house/company Other _____

9. Would you recommend your D-Link product to a friend?

Yes No Don't know yet

10. Your comments on this product?



TO: _____

D-Link[®]